RESISTENZA

Remote administration. Configurable modules. Tailored builds.



Desktop, support, maintenance and group operations for Windows computers.

Custom features for your use case

Updated 30 October 2026

Support, management and group operations

A modular platform for working on one computer and coordinating tasks across multiple devices.

01

Support

Remote desktop, audio, chat and file transfer to manage a support task in one workspace.

02

Manage

Processes and performance, startup apps, Windows updates, users, services and storage.

03

Coordinate

Device groups, progressive execution, results for each computer and dedicated deployments.

31 configurable modules. A feature scope to define together.

Functional areas

Read the full document or start with the area closest to your needs.

04 A tailored solution

06 Console and remote sessions

17 Files, clipboard and terminal

22 Management and maintenance

35 Network and remote access

39 Group operations

42 Packages and deployment

45 Specialist modules

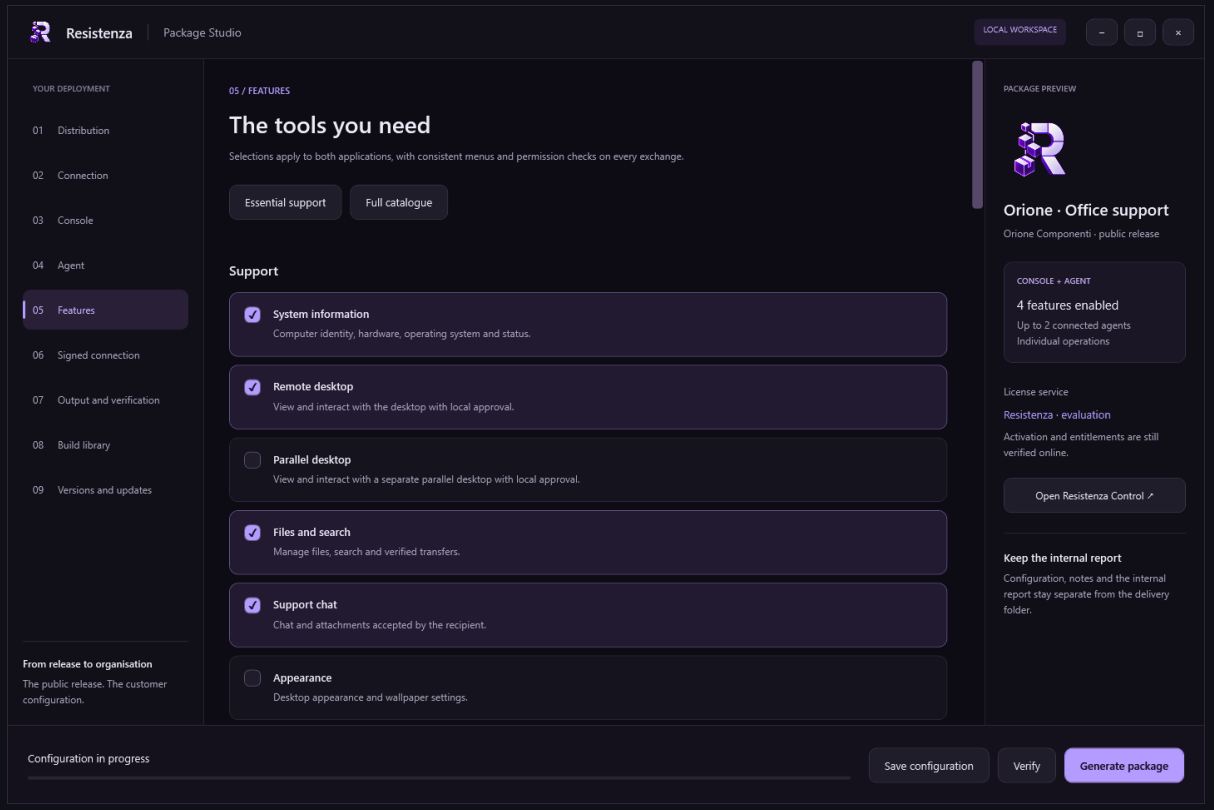
47 Controls and adoption

49 Scenarios, catalogue and proposal

Current previews with simulated data and the supplied Parallel Desktop screenshot. The two Remote Desktop views retain the desktop from the previous demo.

Choose modules in the profile

Module configuration is part of the project from the outset.



Current Package Studio interface. The selection defines the features enabled in the deployment.

Full selection

Every module in the catalogue can be included in or excluded from the feature profile.

Dedicated configurations

We assemble a set of tools suited to your use case.

Room to evolve

The scope can be revised as requirements and organisation change.

Dedicated builds and custom features

We can create customised deployments and features, with agreed requirements, timelines and verification criteria.

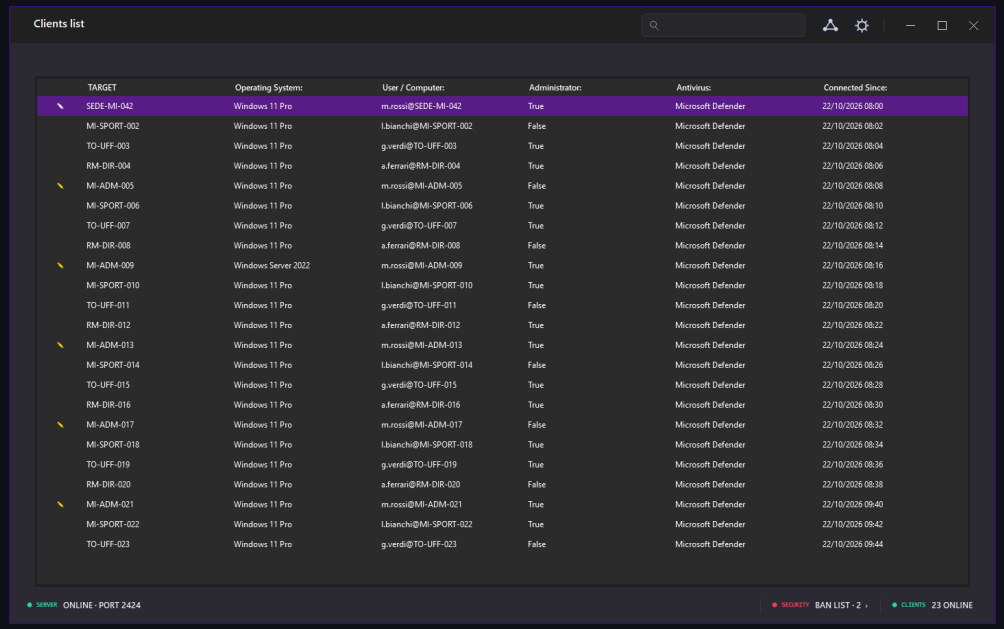
1. Define the work	Objectives, users, devices, locations and operations to support.
2. Build the profile	Included modules, excluded features, connectivity and available approvals.
3. Develop adaptations	New features or changes agreed together after technical assessment.
4. Verify and deliver	A pilot in the agreed context, a dedicated build and documentation of the scope.

Businesses, public bodies, research facilities and organisations with multiple locations: the starting point is the work to be done.

The console and the individual client

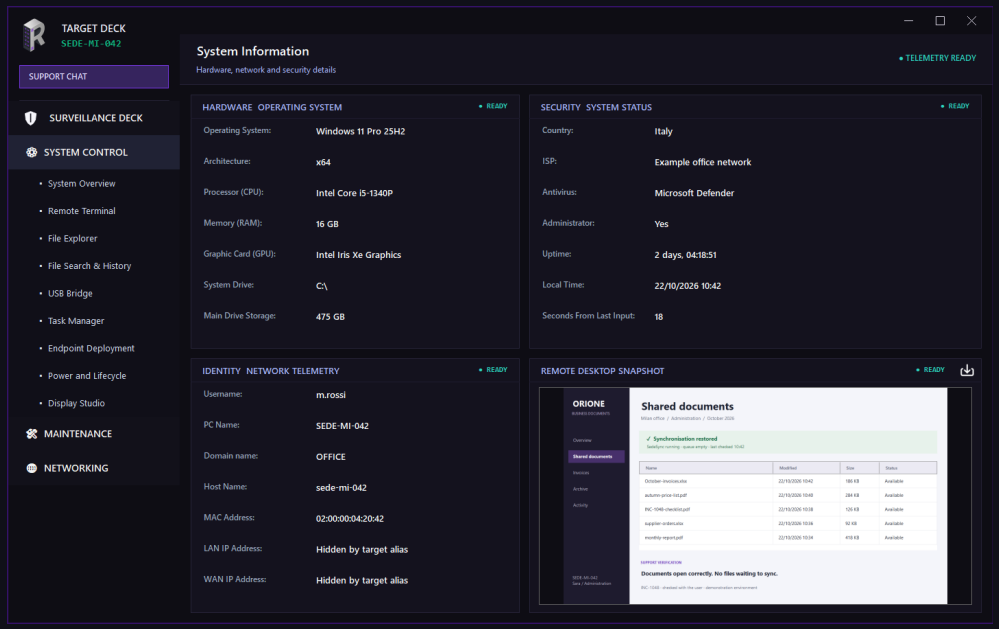
The computer list alongside the selected client's manager, including its complete navigation menu.

Main console



23 clients online. SEDE-MI-042 is selected; six computers have a note and the ban list contains two devices.

SEDE-MI-042 client manager



The same computer, with its system summary and sidebar navigation. System Control is open.

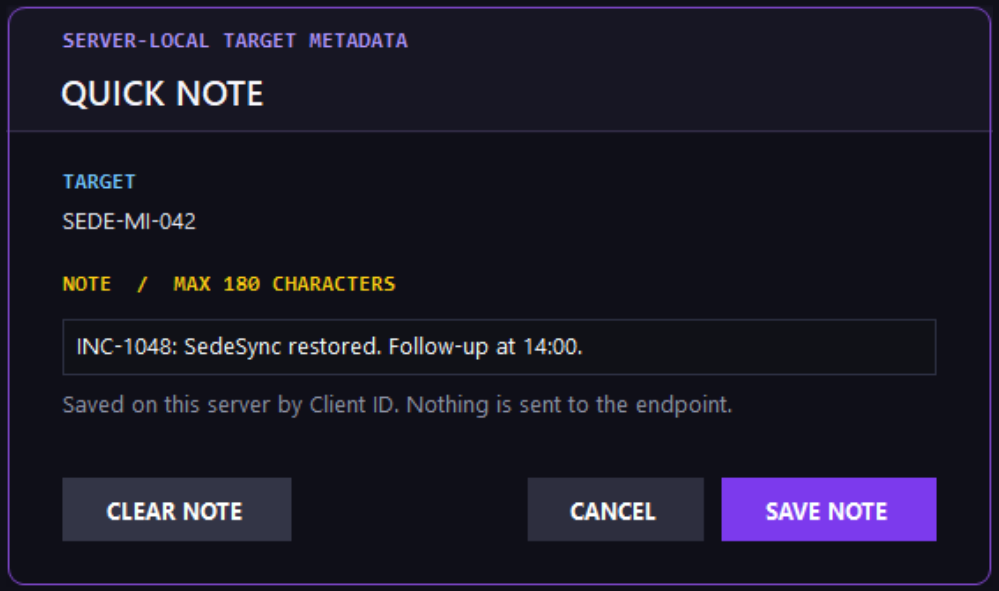
Complete current interfaces. Clients, notes, connection status and system data are simulated.

The selection identifies the computer whose available tools will open.

Operational notes and blocked devices

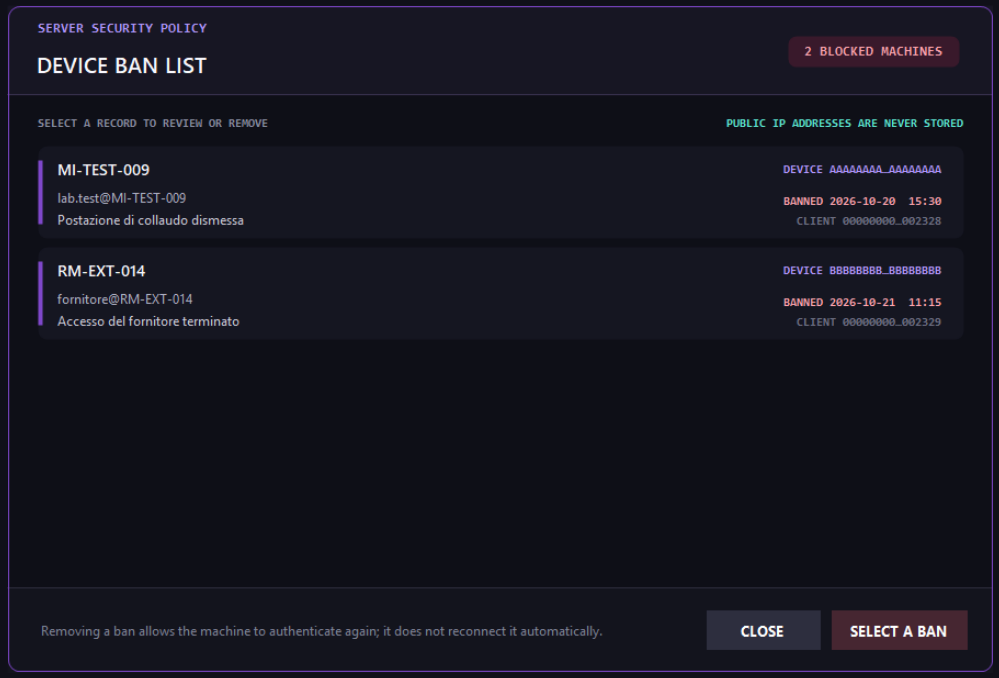
Support context and access blocks remain associated with their respective devices.

Note for SEDE-MI-042



The list indicator marks the note. Here it contains reference INC-1048 and the next planned check.

Ban list with two devices



Two examples: a retired test computer and a supplier whose access has ended, with reasons and dates.

Actual application windows with illustrative data. No real device was blocked.

Notes stay on the console. Removing a block allows authentication again.

The server, from the terminal too

The CLI connects to the open server, on the same PC or over SSH.

The same server instance

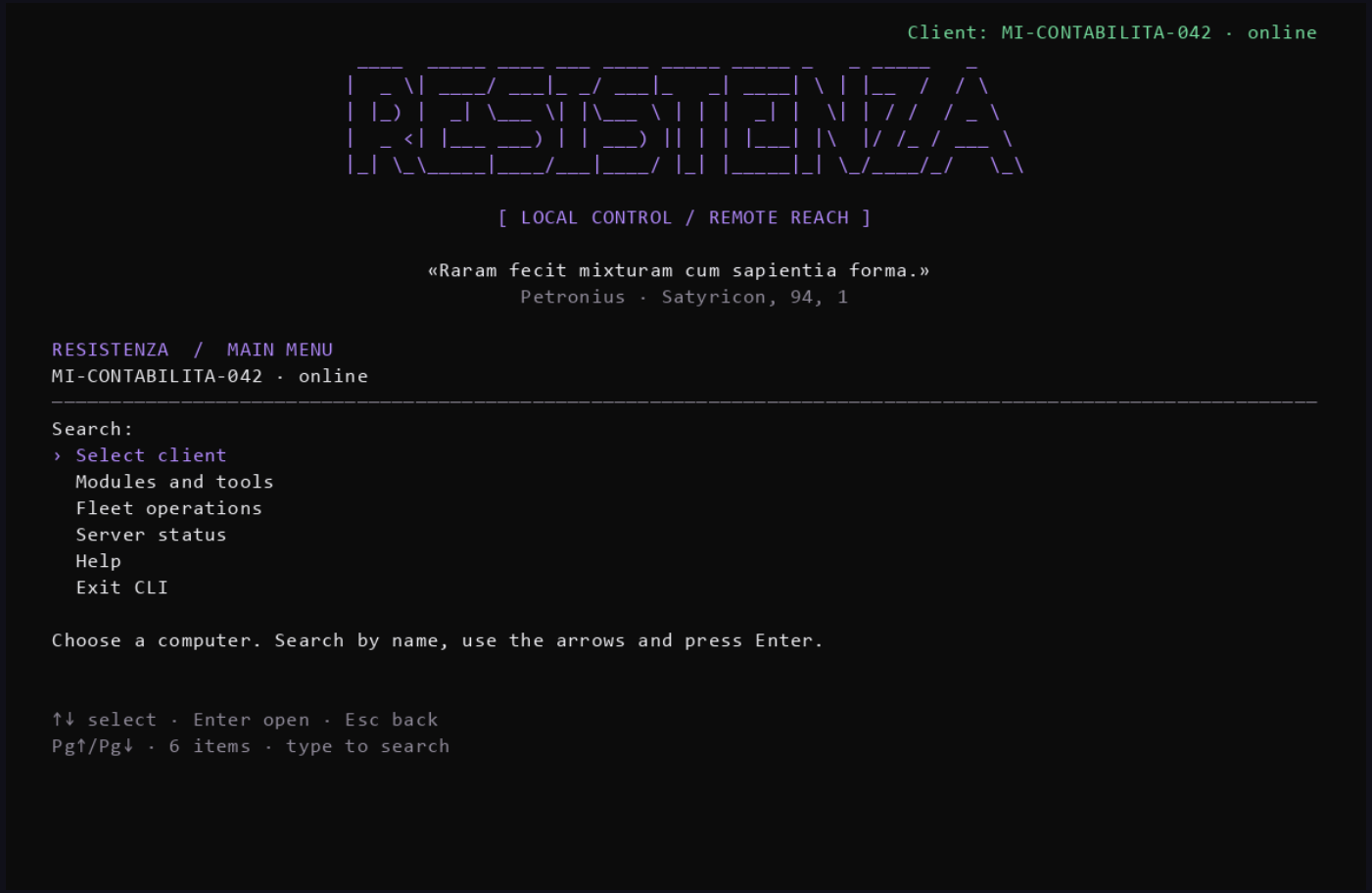
The same clients and Fleet operations as the graphical console.

Administrator access

The server's Windows account and administrator privileges.

Another way to work

Keyboard navigation, text-based tools and commands for scripts. The GUI handles desktop and video.

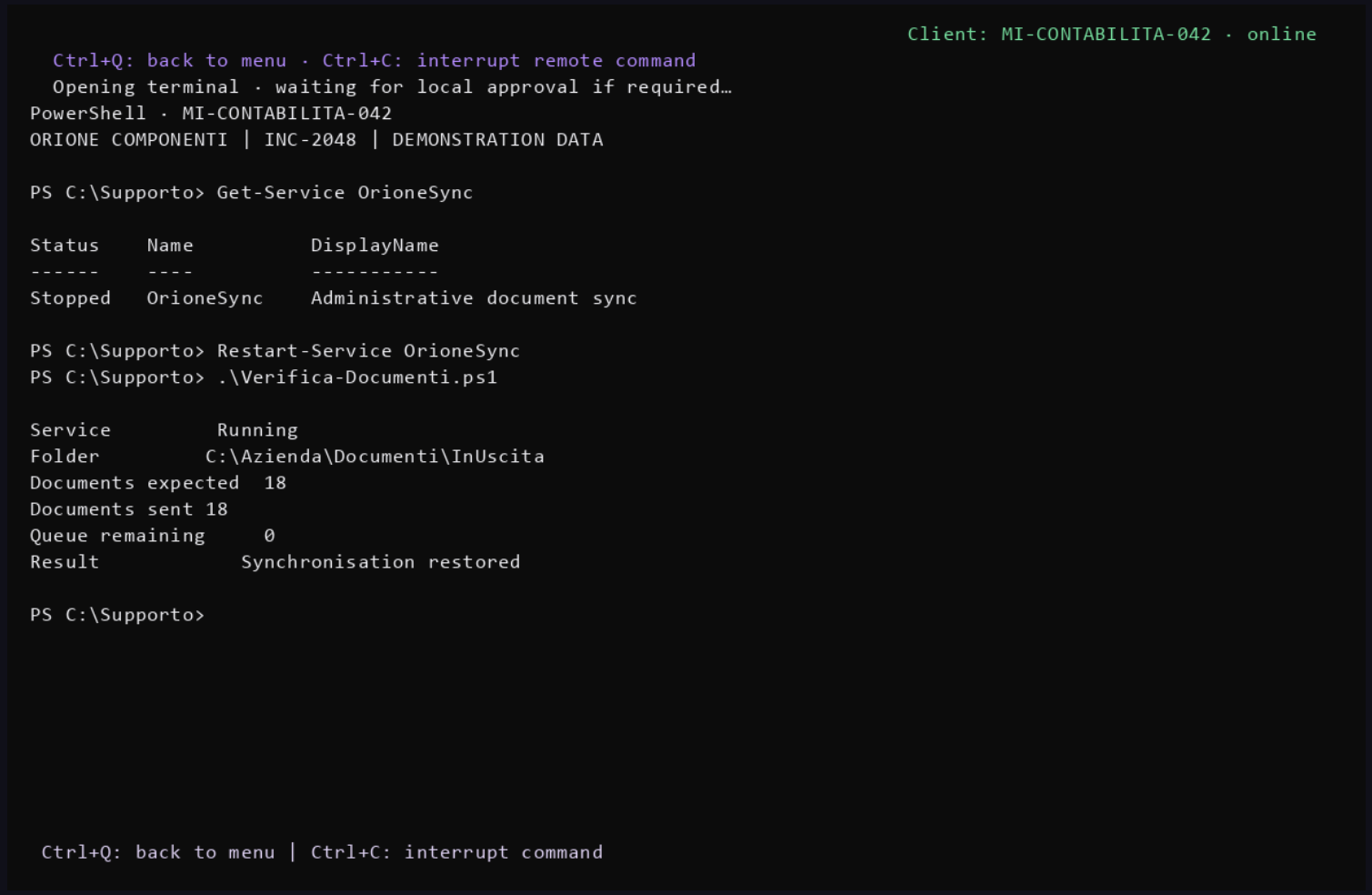


Preview of the CLI in development. Orione Componenti is a fictional company. Data and results are simulated.

The selected client stays visible throughout the support session.

Working on one computer

At Orione Componenti, accounting reports that document delivery has stopped.

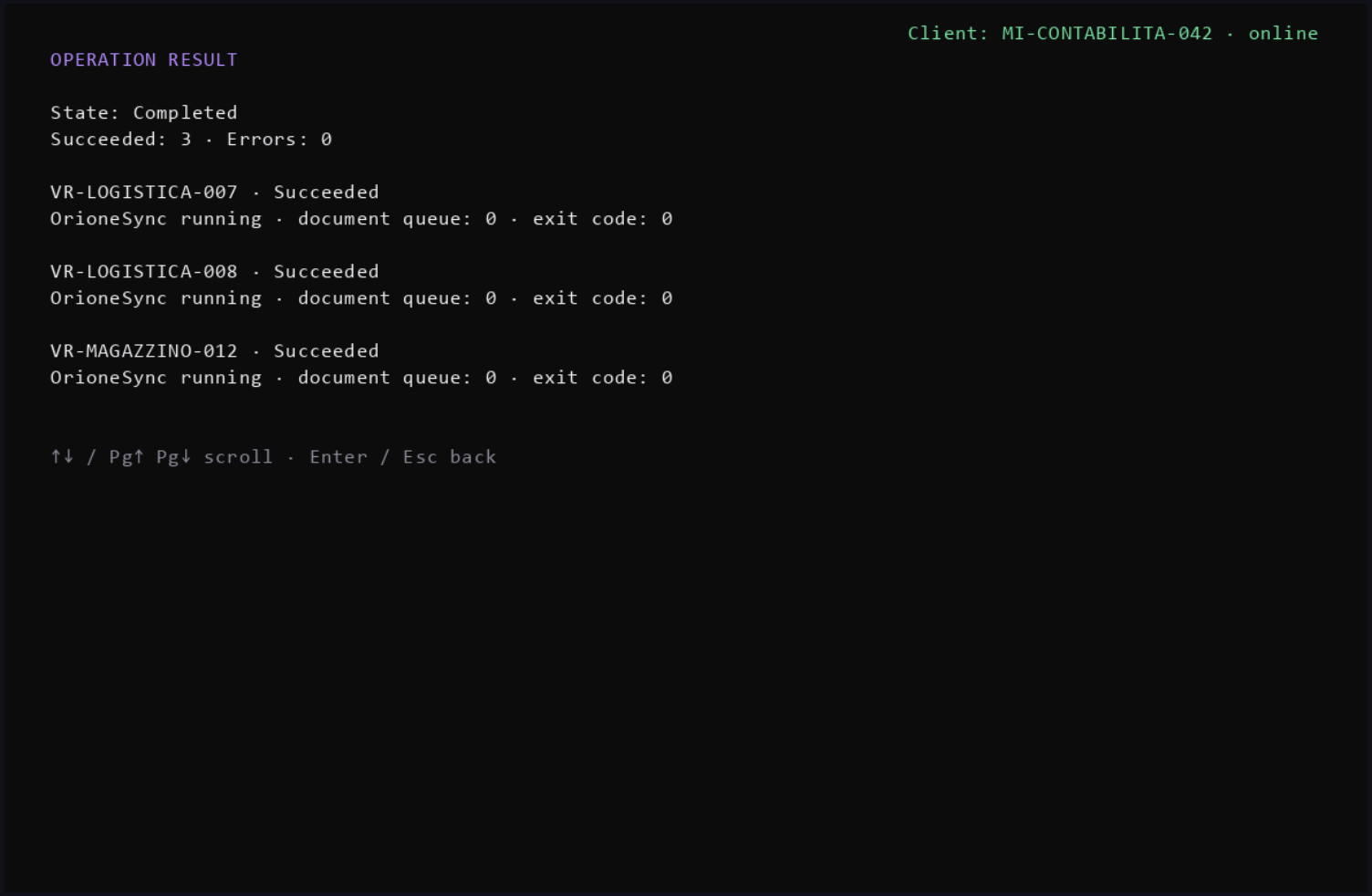


Preview with simulated data. OrioneSync and Verifica-Documenti.ps1 represent a company service and script.

The service restarts. The check confirms 18 documents sent and an empty queue.

Fleet results for every computer

The same check runs across three logistics computers in Verona.



Preview with simulated data and results. Groups, operations and receipts belong to the server shared with the GUI.

Three receipts confirm the service is running, the queue is empty and the exit code is 0.

The computer, before the operation

An initial view brings together identity, resources and system status.

Computer identity

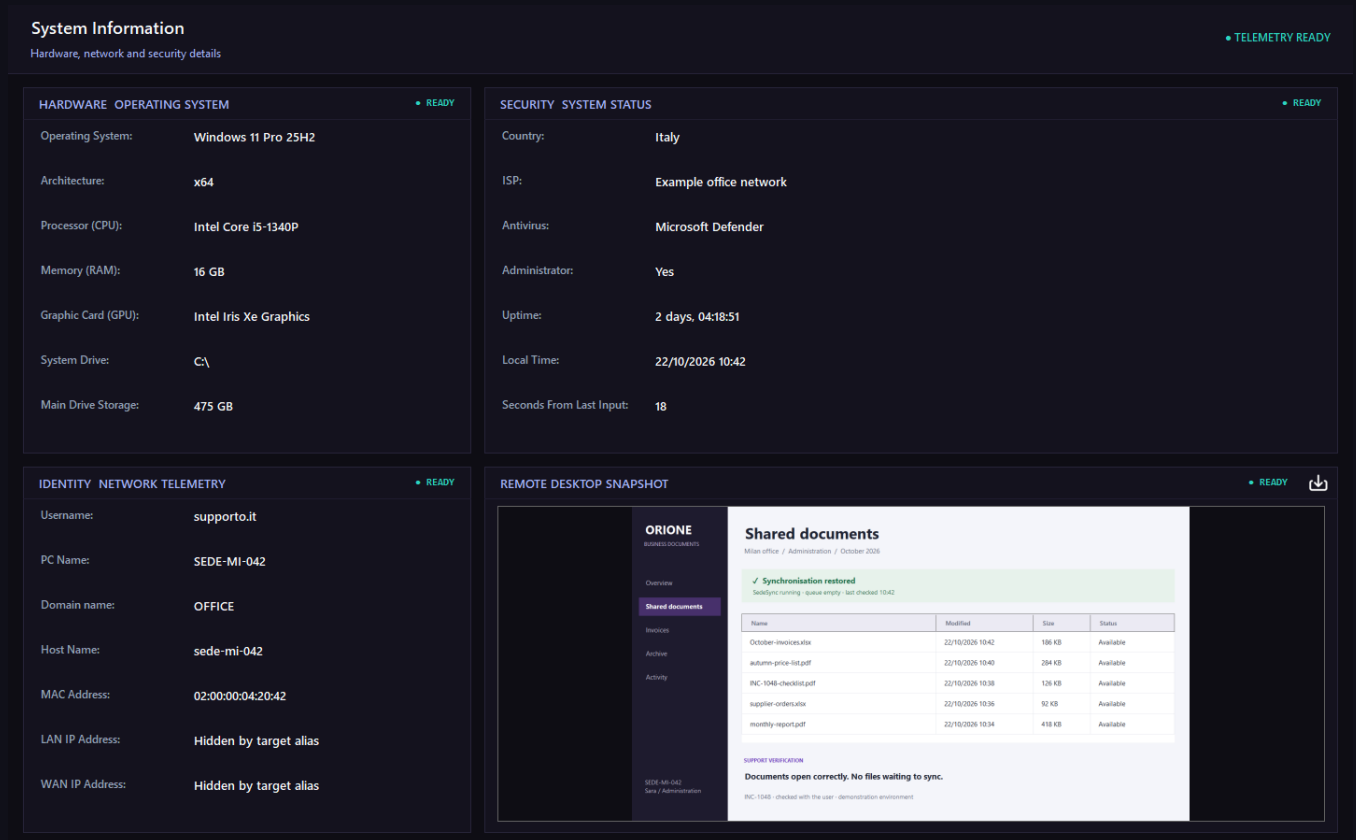
Operating system, processor, memory, network and client privileges.

Recognisable context

Aliases and device information help identify the recipient.

Before diagnosis

The overview sits alongside the tools available in the assigned profile.

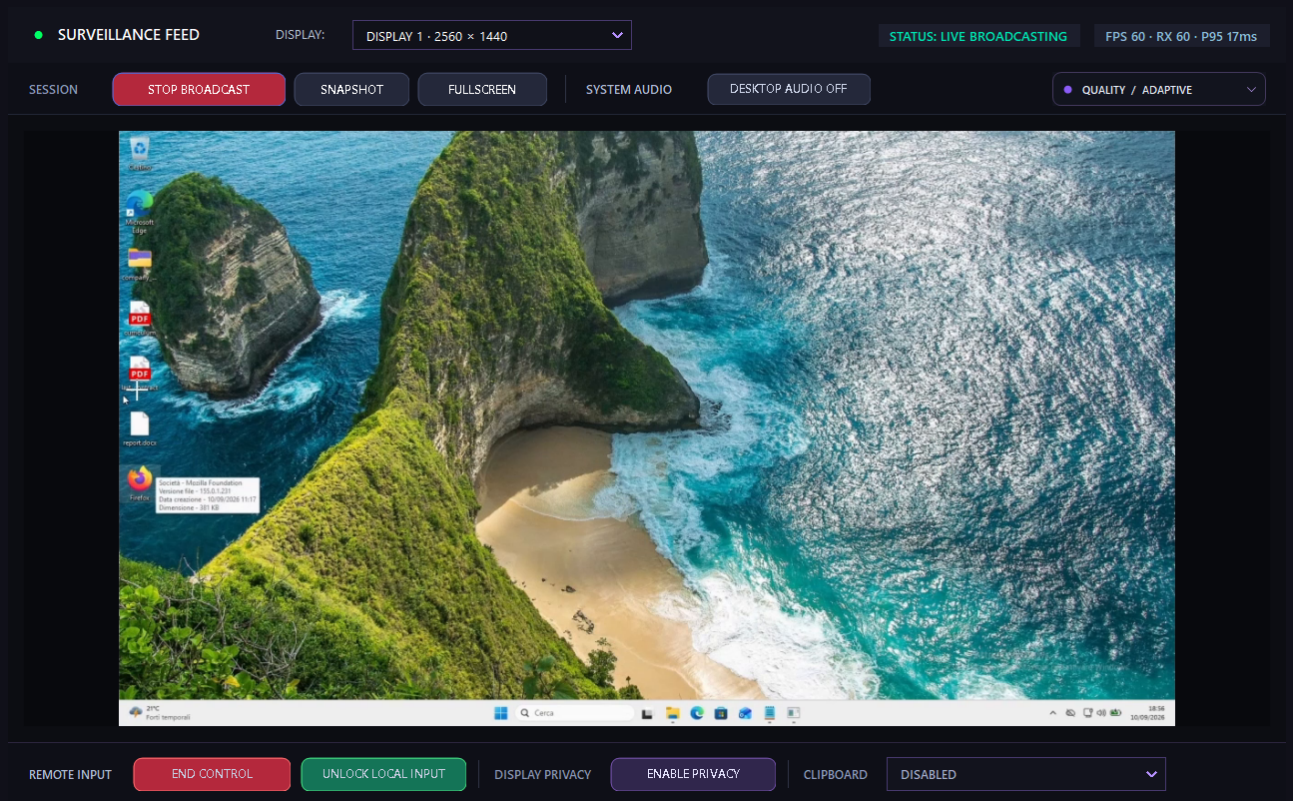


Current interface, 22 October 2026. Simulated data for illustration.

Start with the computer's context before choosing a tool.

Remote desktop: viewing and control

View and control the computer within the same workspace.



Remote Desktop during a session, with display selection and session controls.

Monitors and quality

Display selection and quality profiles adjustable during the session.

Session control

Mouse and keyboard, snapshots, fullscreen and commands to end control.

Audio and display privacy

System audio, local input lock and display blackout where supported.

Remote desktop in a floating window

The floating view keeps the session close at hand while you work in another panel.

Maintenance panel

SERVICE MANAGER

Inspect Windows services, control their state and configure startup.

All services

8 SERVICES

Standard user

WINDOWS SERVICES // LIVE INVENTORY

SERVICE NAME	DISPLAY NAME	STATE	STARTUP	PID
BITS	Background Intelligent Transfer Service	Running	Manual	10
Dhcp	DHCP Client	Running	Automatic	13
Fax	Fax	Stopped	Manual	-
WinDefend	Microsoft Defender Antivirus Service	Running	Automatic	21
Spooler	Print Spooler	Stopped	Manual	-
RemoteRegistry	Remote Registry	Stopped	Disabled	-
Themes	Themes	Running	Automatic	11
W32Time	Windows Time	Running	Automatic	15

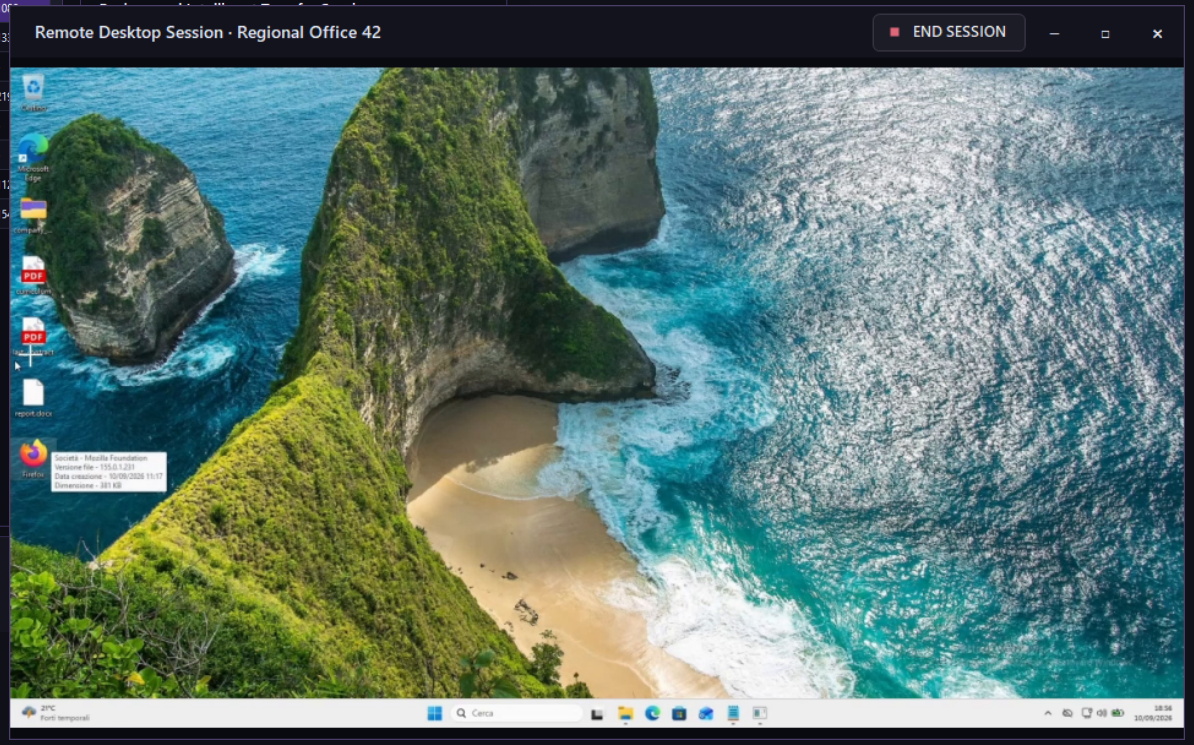
SERVICE DETAIL

DEMONSTRATION INVENTORY

Start | Stop | Restart | STARTUP TYPE Manual | Apply

Session always visible.
Other modules available
in the main panel.

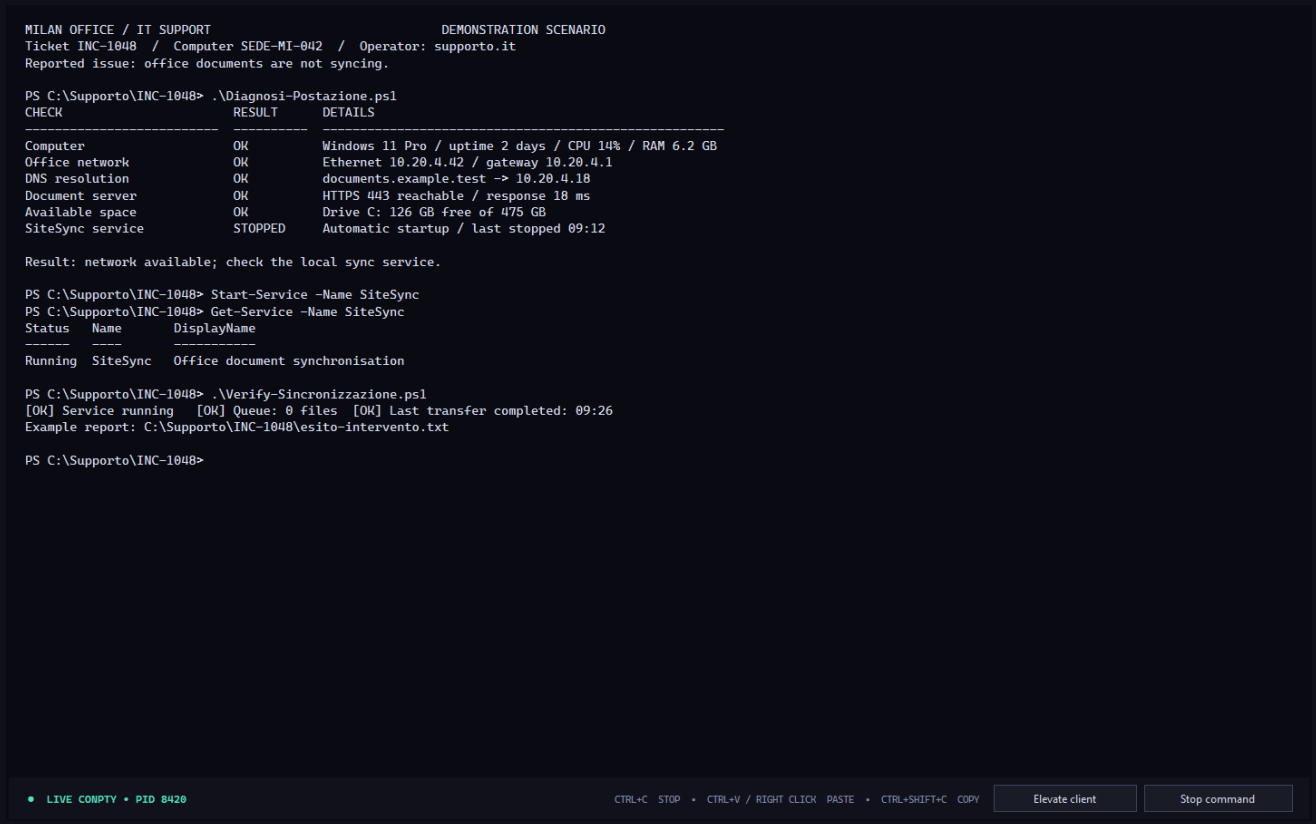
Floating remote desktop



Current controls and services panel with simulated data; the floating desktop comes from the previous demo.

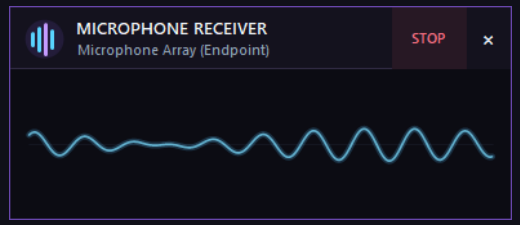
Floating microphone during other tasks

The microphone receiver stays in a compact window above the other tools.



Current interfaces with simulated terminal, audio source and signal for illustration.

Receiver detail



Source, audio signal and STOP remain visible while the terminal is open.

Compact window

The receiver can stay visible while another module is in use.

Controls together

Source, waveform and STOP are grouped in the receiver.

Separate channels

Switching to the compact view closes any open talkback channel.

Microphone, voice, webcam and chat

The remote microphone, operator voice, webcam and chat serve different needs.

Listening and recording

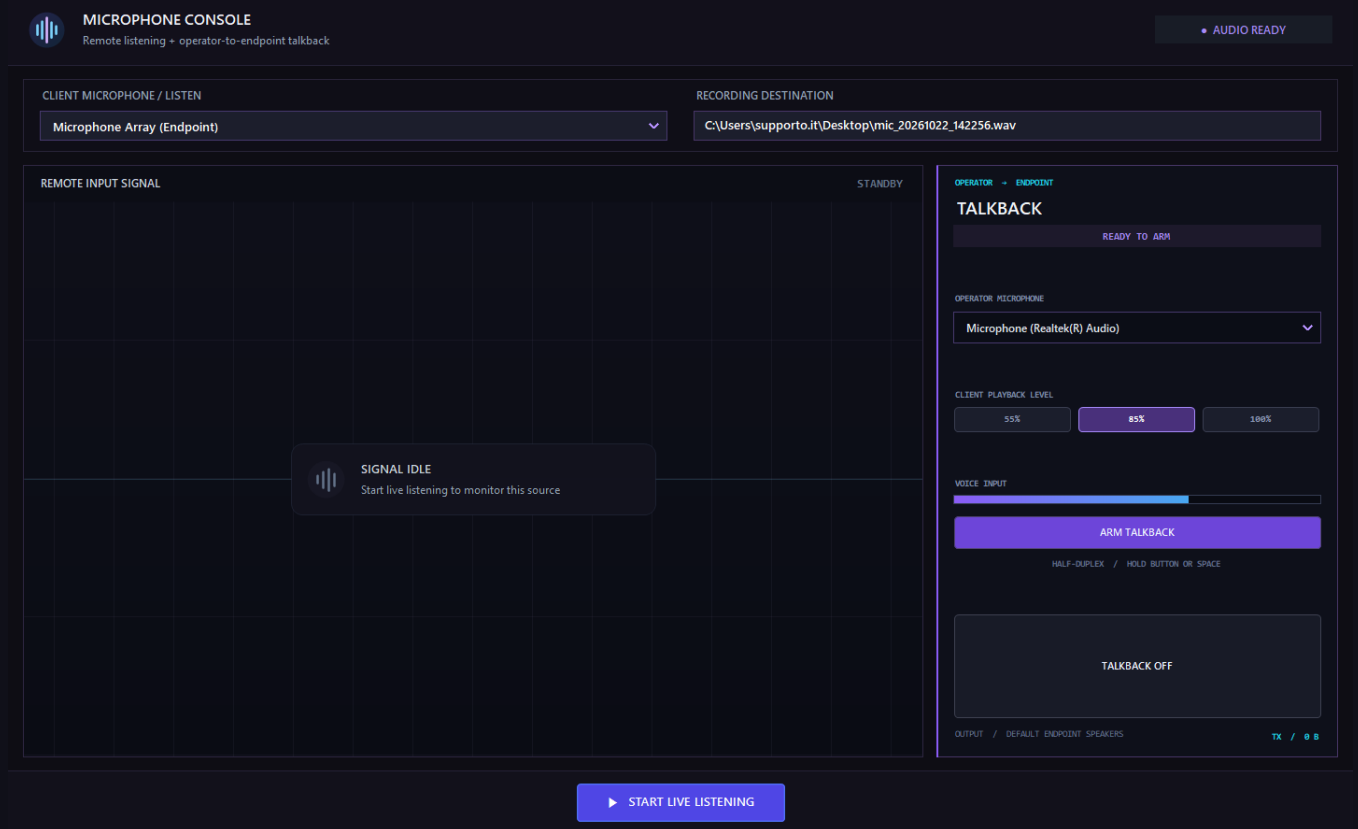
Remote microphone selection, signal indicator and audio recording.

Operator voice

Push-to-talk channel to the remote speakers, with playback level control.

Webcam and chat

Camera view with a separate mode and support chat with delivery receipts and session archives.

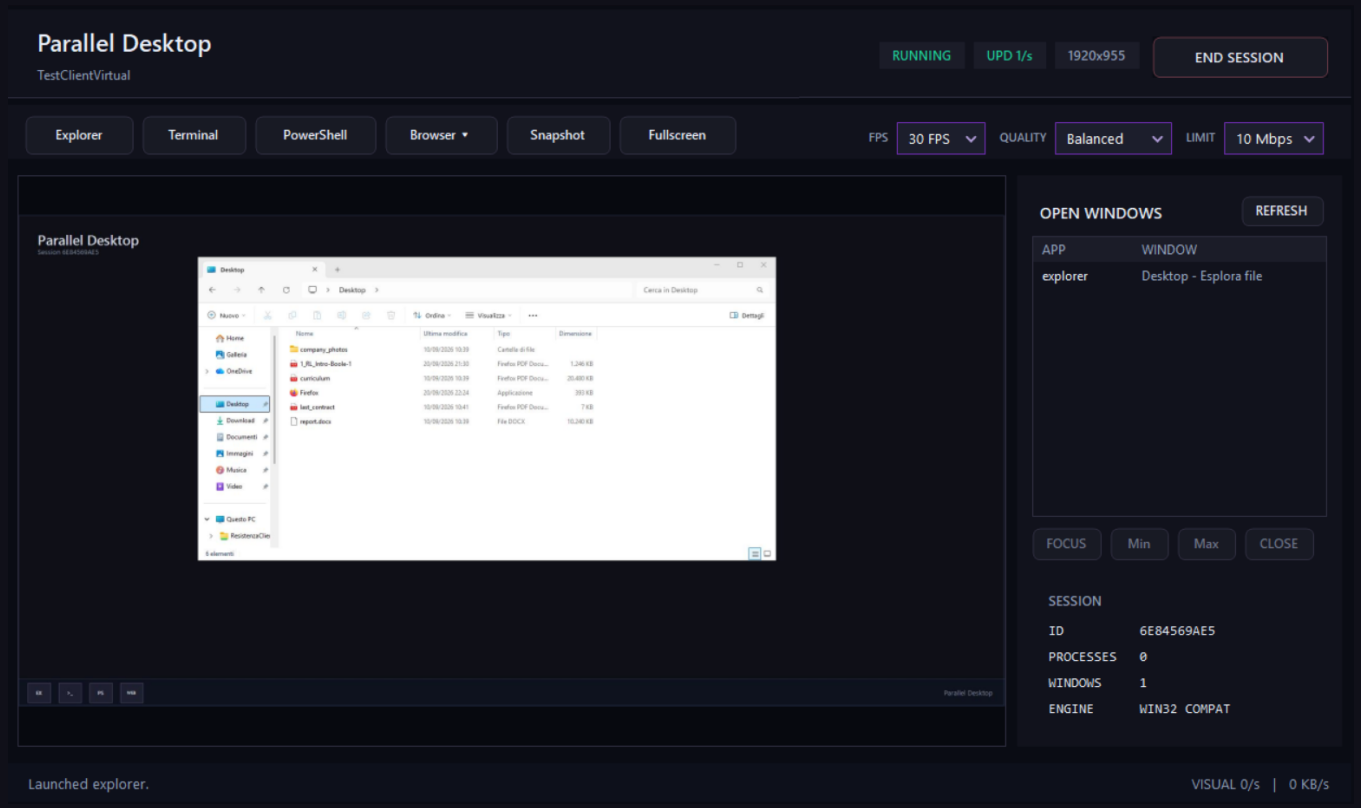


Current microphone panel interface. Illustrative session with no audio capture.

Choose the channels needed for support: audio, webcam and chat modules are configured separately.

A parallel Windows desktop

A separate Windows desktop on the same operating system, using the computer's resources.



Supplied screenshot of the TestClientVirtual session: Explorer in the parallel desktop and its entry in the side panel.

Available tools

Explorer, terminal, PowerShell and browser in the parallel workspace.

View and input

Remote surface, window list and session controls.

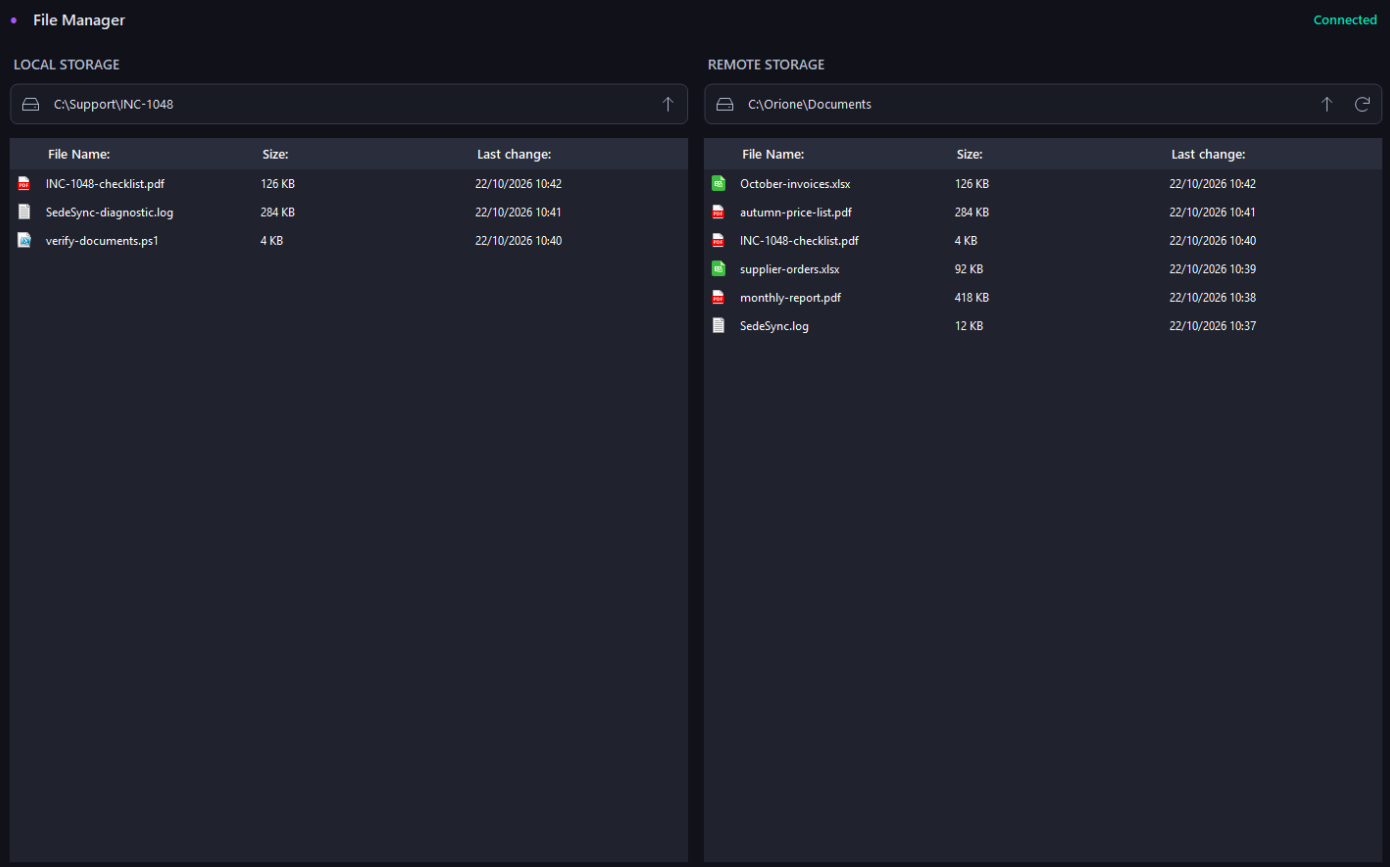
Compatibility

Applications must be tested in the intended configuration. This is not a VM.

Local and remote files side by side

Work on a branch computer: send materials, retrieve results and follow the transfer.

CONFIGURATION AND SCRIPTS → BRANCH **OPERATOR ← LOGS AND REPORTS**



Real interface with simulated data. The 65% download illustrates retrieval of branch diagnostics.

The same INC-1048 task as in the terminal: materials ready at the branch and diagnostics to retrieve.

File search and history

Search files on the client and inspect events retained in the Windows NTFS journal.

Search criteria

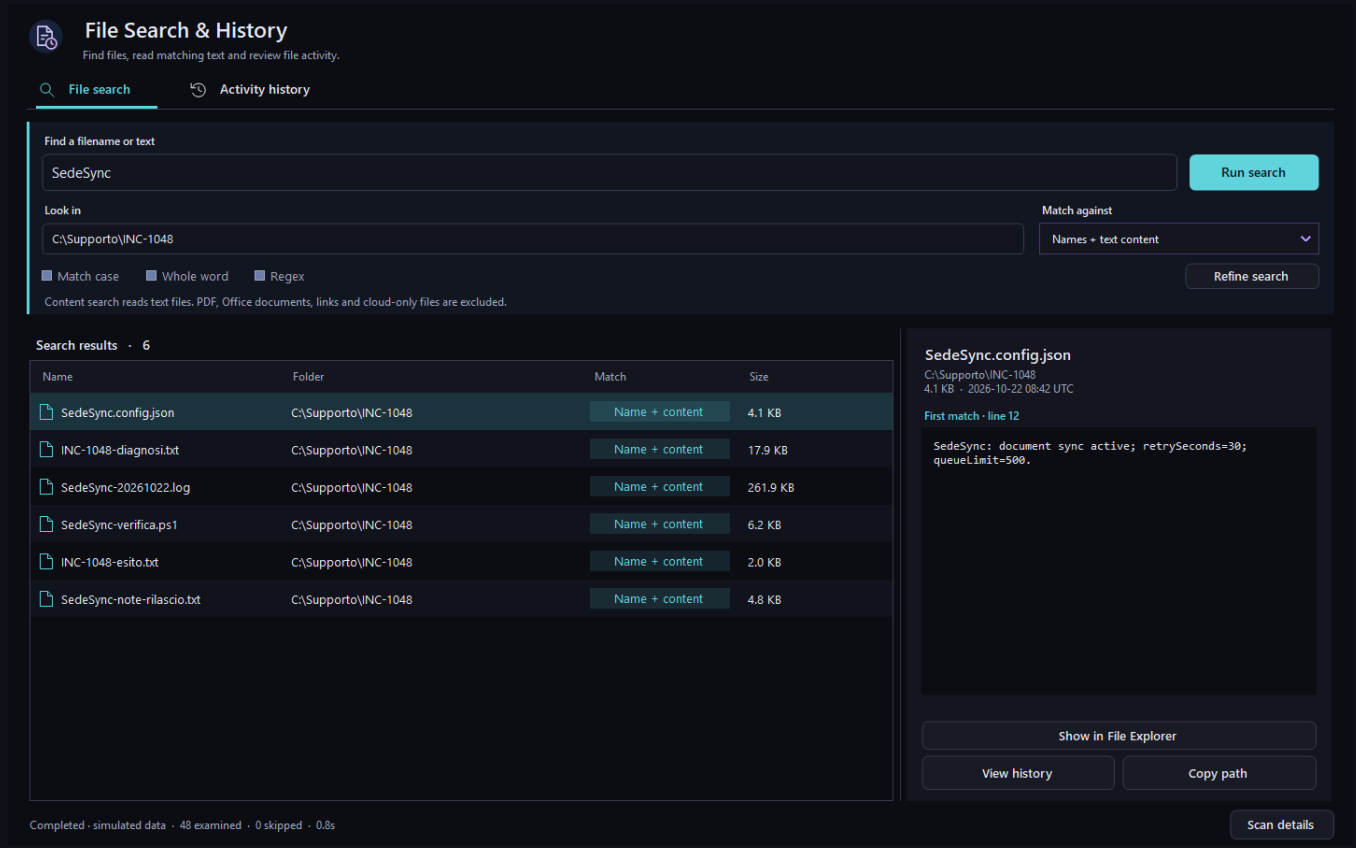
Name, path or text, with filters and incremental results.

Useful results

Path, size and date help distinguish matches.

File history

Creation, modification, renaming and deletion events still present in the NTFS journal.



Current interface, 22 October 2026. Simulated data for illustration.

History may be incomplete: it does not retain content versions, the author or the process responsible.

Clipboard with a persistent rule

Clipboard Bridge separates what arrives from the computer from what you want to send.

Separate reading and draft views

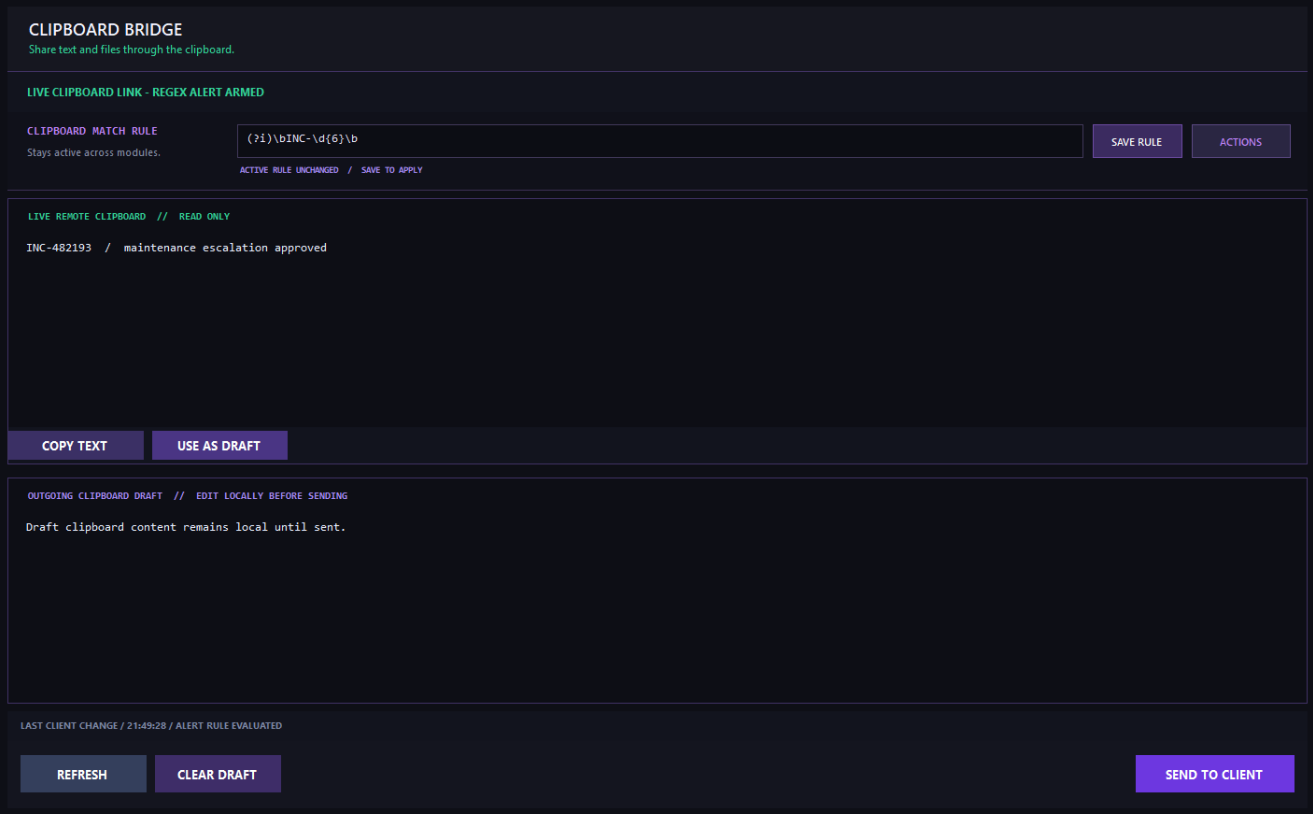
Received text stays distinct from the editable draft before sending.

A rule that stays active

A text-matching rule can continue working while you switch modules.

Actions on a match

Notifications, match logging and optional replacement of the text specified by the rule.



Current Clipboard Bridge interface with an illustrative rule and text.

Follow a relevant clipboard event without keeping the same screen open.

USB Bridge

Assign a USB device to an endpoint or use the dedicated shared-file mode.

Exclusive USB access

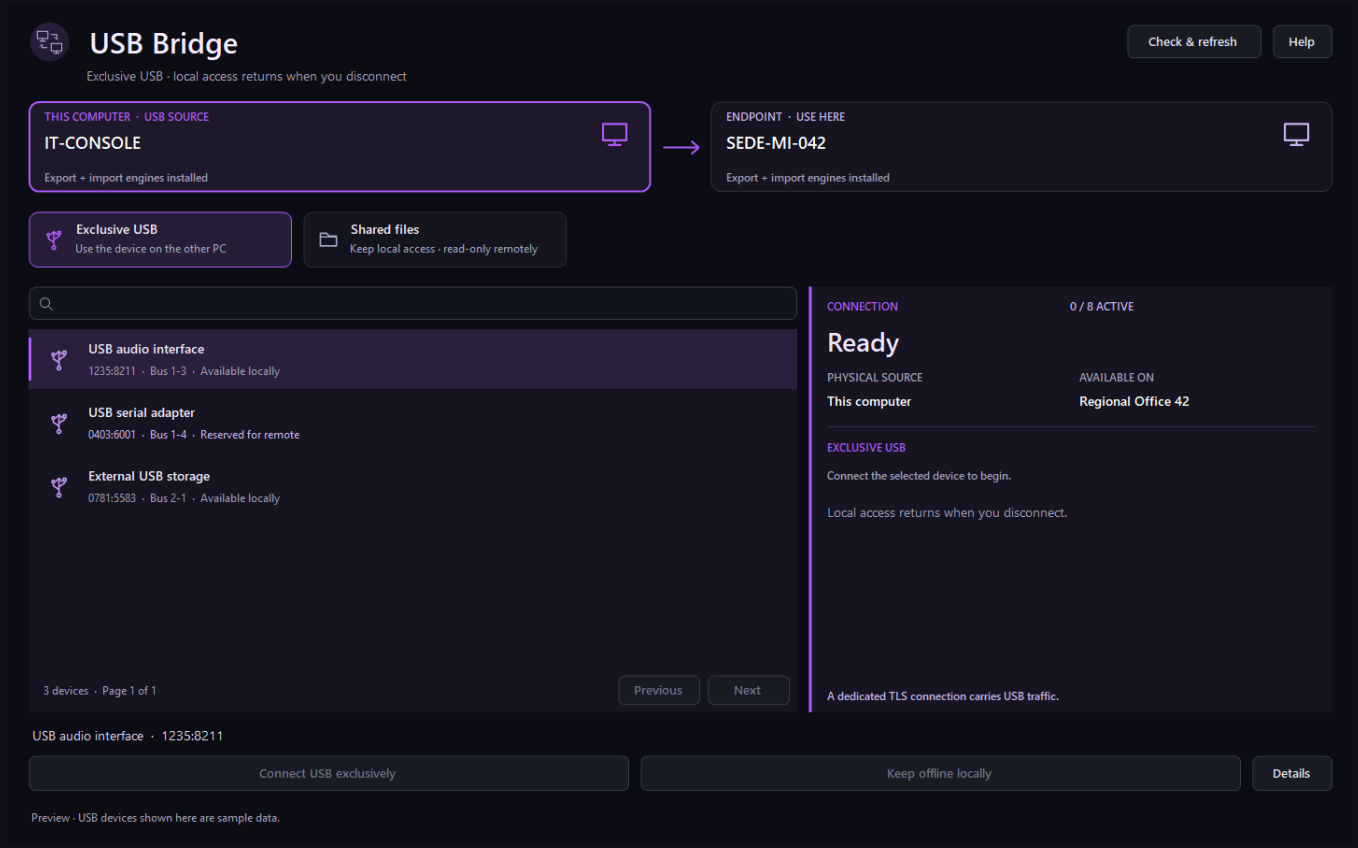
Explicit source and destination, with up to eight supported connections.

Connection details

Status and transfer counters help verify activity.

Restore local access

Disconnecting releases the previously assigned device.



Current interface, 22 October 2026. Simulated data for illustration.

Drivers and privileges are required; device compatibility must be checked, especially for audio and video.

Remote terminal with a persistent session

Interactive commands, the current directory and session state stay within the support workflow.

Persistent session

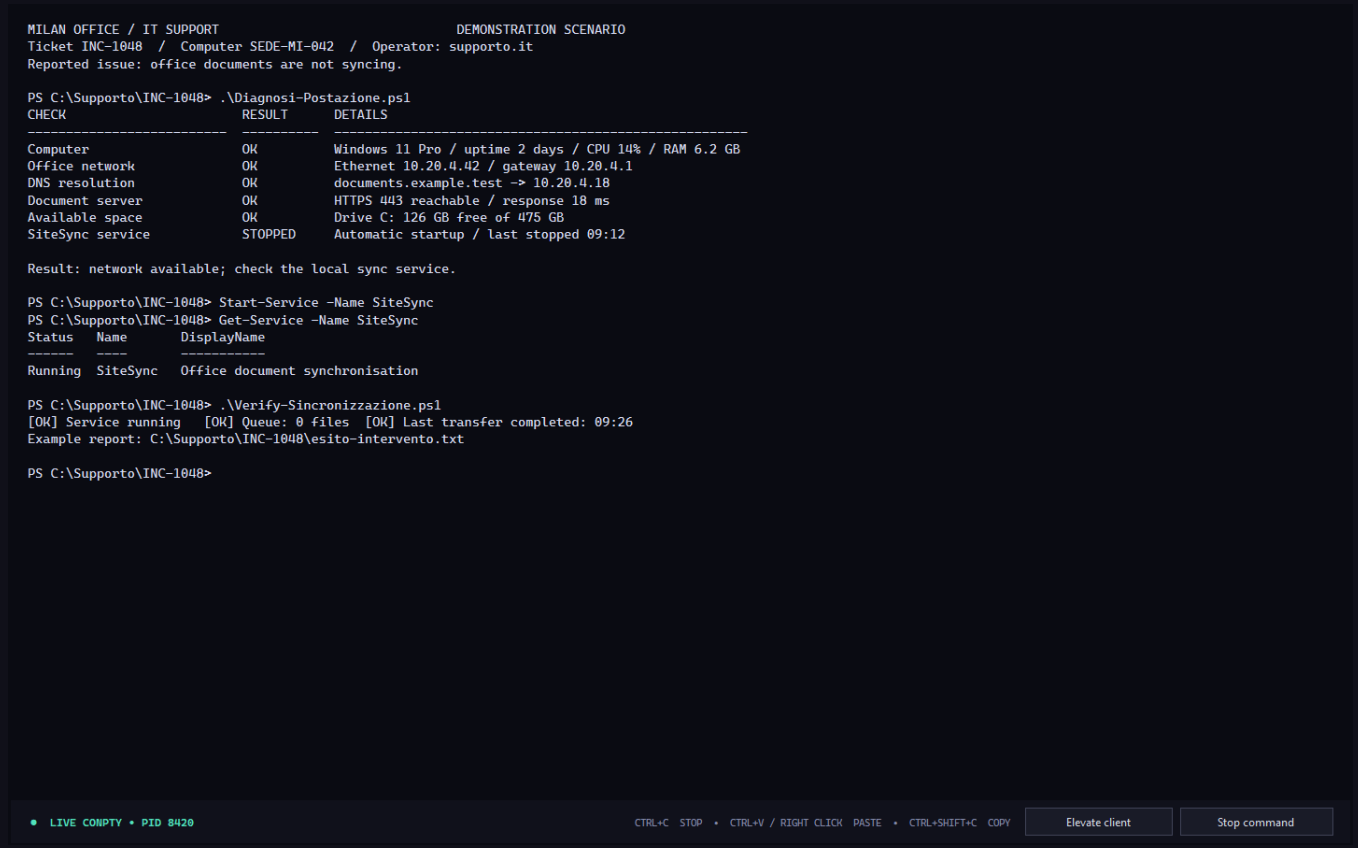
The interactive terminal retains context between commands.

Execution controls

Resize, copy and paste, interrupt execution and inspect output.

Across device groups too

Group operations provide a separate workflow for non-interactive CMD and PowerShell commands.



Current interface with simulated data. Diagnostic scripts and the SedeSync service are custom examples.

Example: check the network, restart a service and verify the result without changing sessions.

Task Manager: processes

Identify resource-intensive tasks and act on the selected computer.

Usage by process

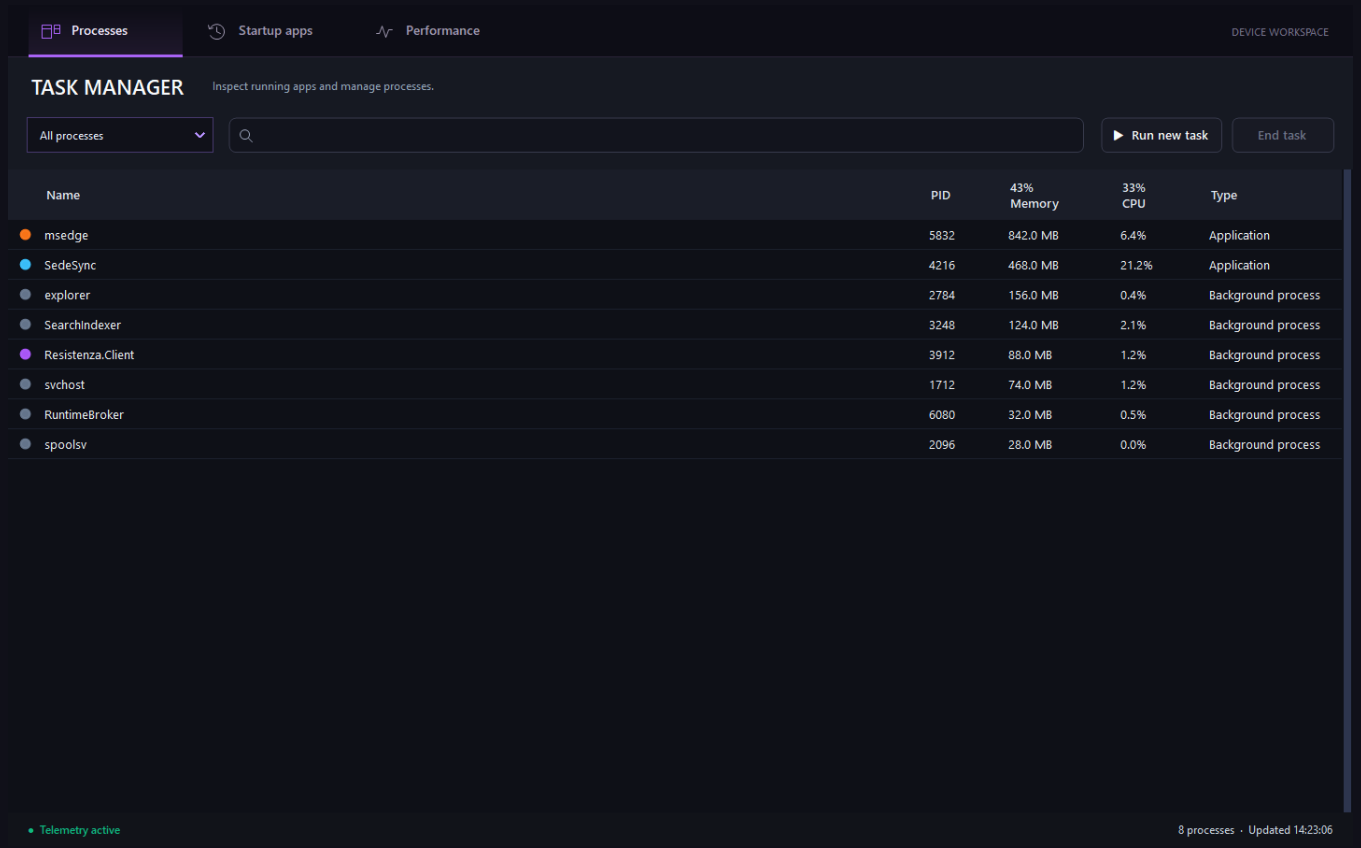
CPU, memory, disk and network in the available columns.

Search and grouping

Applications and background processes in a browsable view.

Actions on the client

Process operations permitted by the client's effective privileges.



Current interface, 22 October 2026. Simulated data for illustration.

In this example SedeSync has the highest CPU usage; the values are simulated.

Task Manager: startup apps

Check what launches at user sign-in and change its status.

Status read from Windows

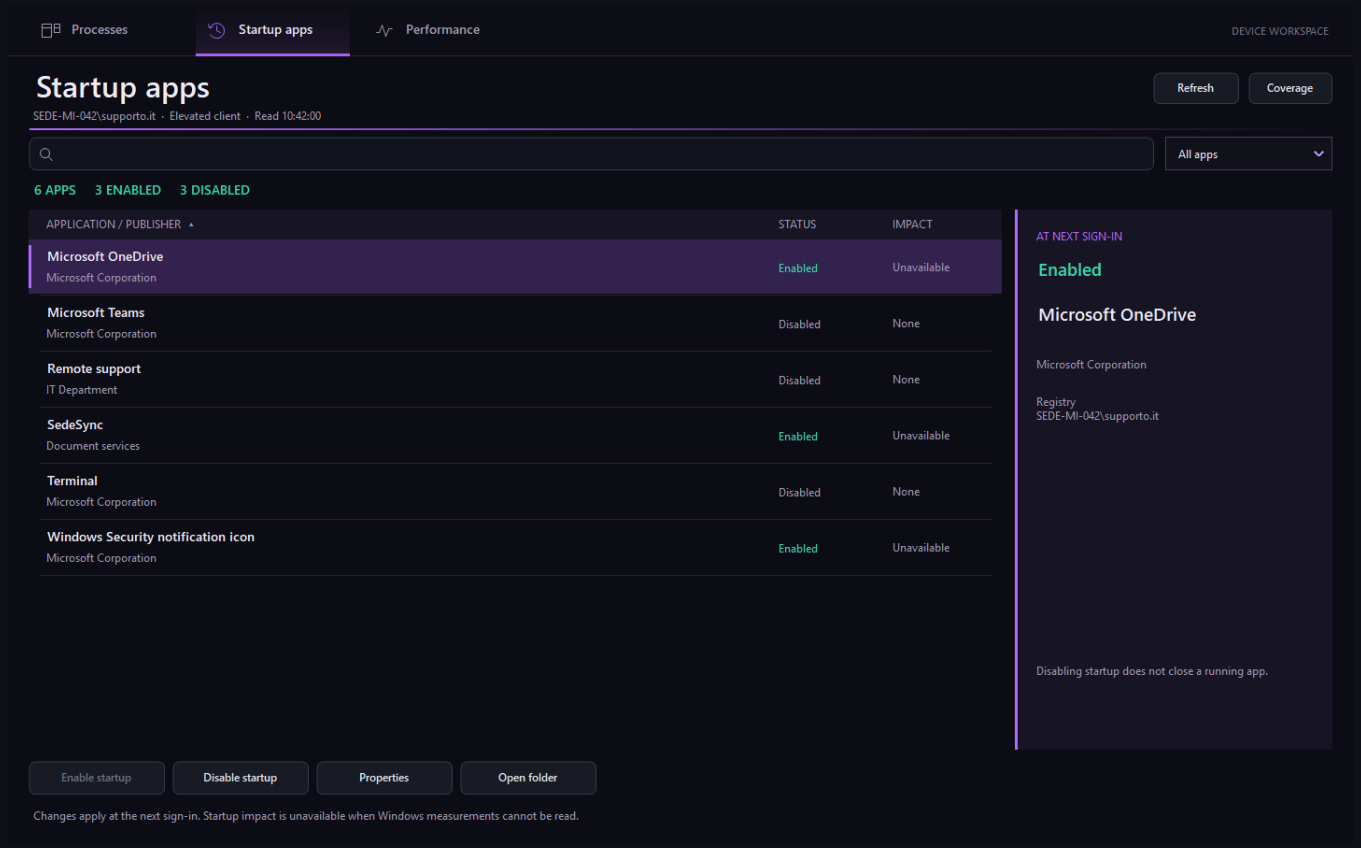
Registry entries, startup folders and supported package tasks.

Enable or disable

Changes respect permissions and policies, and are read back after the action.

Declared coverage

Startup impact that has not been measured is shown as unavailable.

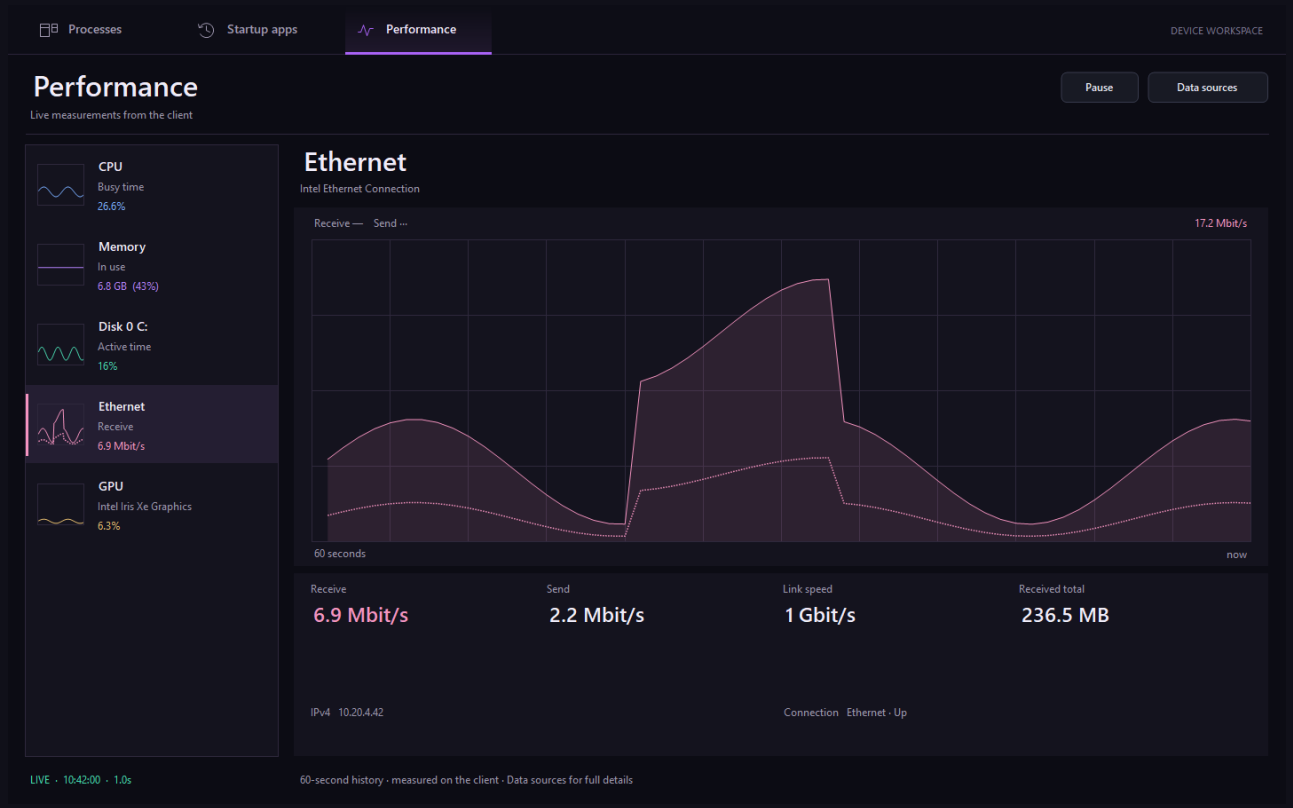


Current interface, 22 October 2026. Simulated data for illustration.

The change applies at the next sign-in; disabling startup does not close an app already running.

Task Manager: Performance

Available CPU, memory, disks, network adapters and GPUs, with a 60-second history.



Current interface, 22 October 2026. Simulated data for illustration.

One sample per second

Charts for the selected resource and trends in the previews.

System data sources

Windows counters and APIs; missing data is shown as unavailable.

Session analysis

Pause the view and inspect data sources to interpret the measurements.

Windows Update

Find applicable updates and choose which operations to run on the client.

Explicit scan

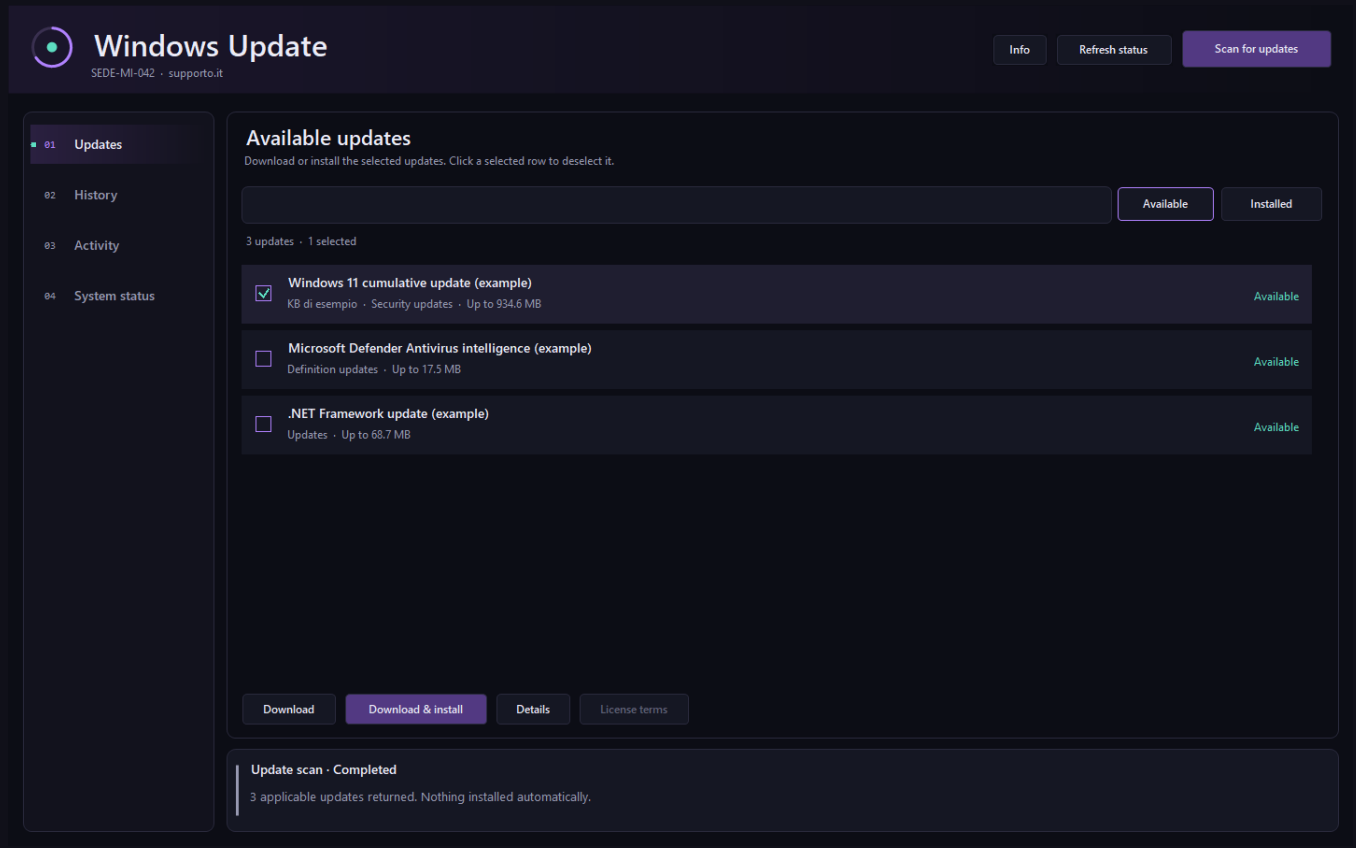
Available and installed updates, with details and any licence terms.

Selective operations

Download, install and uninstall where Windows allows it.

Reviewable results

WUA history and module activity, including errors and operation status.



Current interface, 22 October 2026. Simulated data for illustration.

The client needs the required privileges; scanning alone does not install updates.

Windows Update: status and operations

Distinguish the observed Windows state from tasks started through the module.

System status

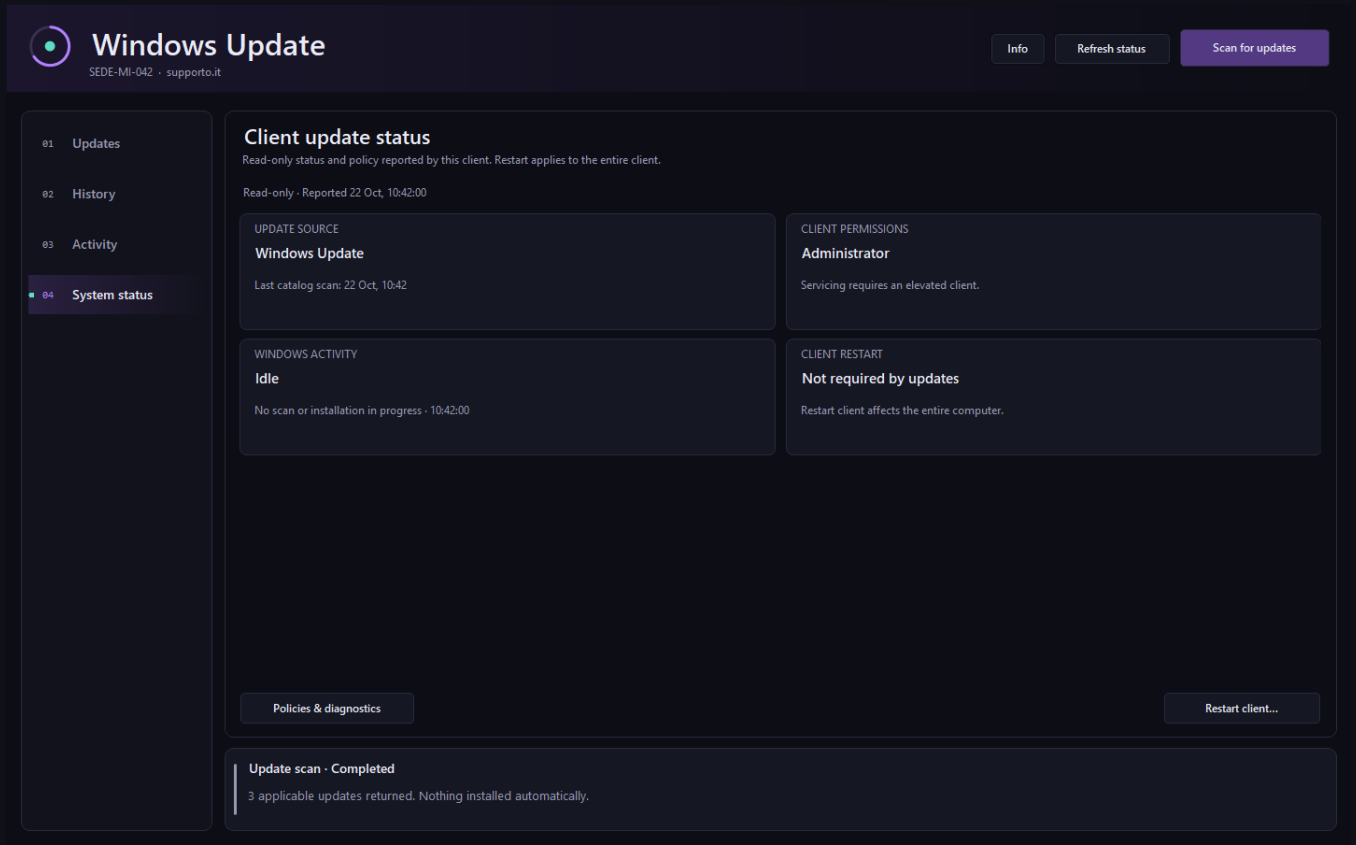
Update source, client access and restart requirements.

Timestamped observation

Status is an observation: refresh it to check for changes.

Commands with a clear scope

Stop applies to the module's operation; restart applies to the entire PC.



Current interface, 22 October 2026. Simulated data for illustration.

The history exposed by Windows Update Agent may differ from the history shown in Settings.

Windows users and sessions

Local accounts, groups and sessions in a dedicated workspace.

Local accounts and groups

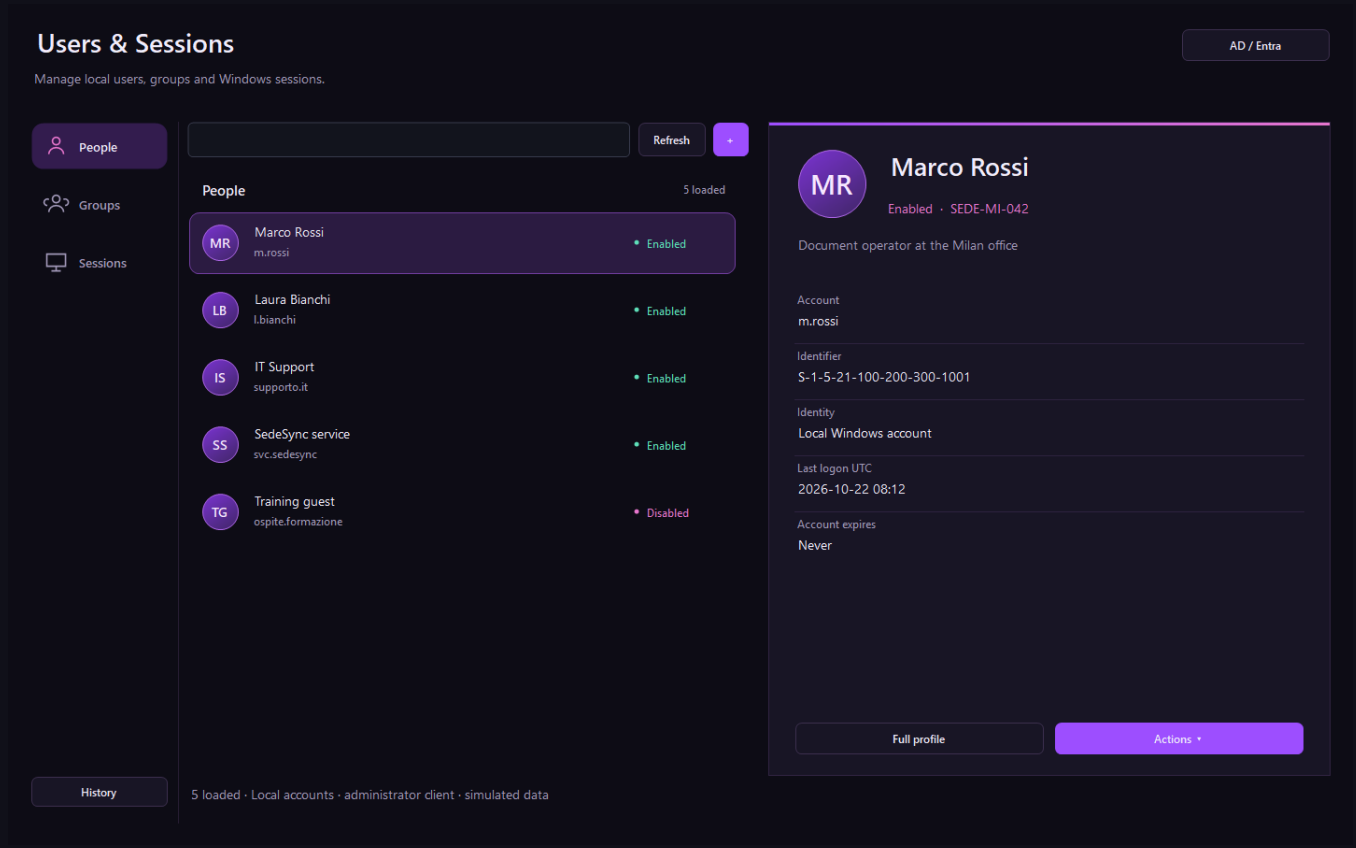
Inspection and changes allowed by the client's permissions.

Windows sessions

Status and available actions for the computer's sessions.

Passwords and Windows Hello

Local password reset; PIN recovery through the supported interactive workflow.



Current interface, 22 October 2026. Simulated data for illustration.

A PIN is not a second administrator password: recovery may require account verification.

Identities in Active Directory and Microsoft Entra

A separate workspace for directory identities, with its own connection and scope.

Provider selection

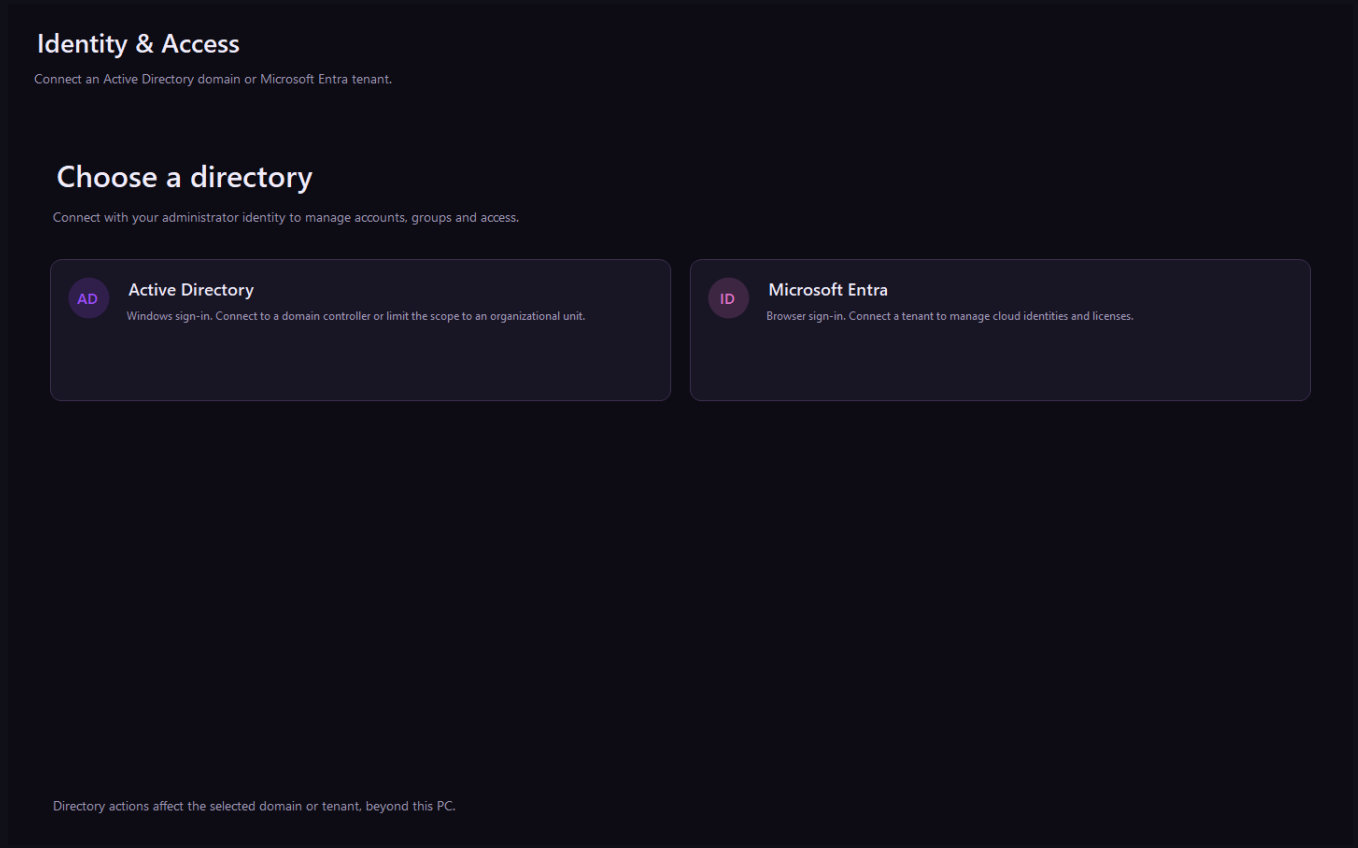
Connect to Active Directory or Microsoft Entra.

Directory scope

Operations are not limited to the selected PC's user.

Separate permissions

Available actions depend on the identity and roles used to connect.



Current interface. Directory selection before connecting; no real account is exposed.

Local account management remains separate from directory management.

Power and lifecycle

Dedicated commands to manage computer and session state.

Explicit actions

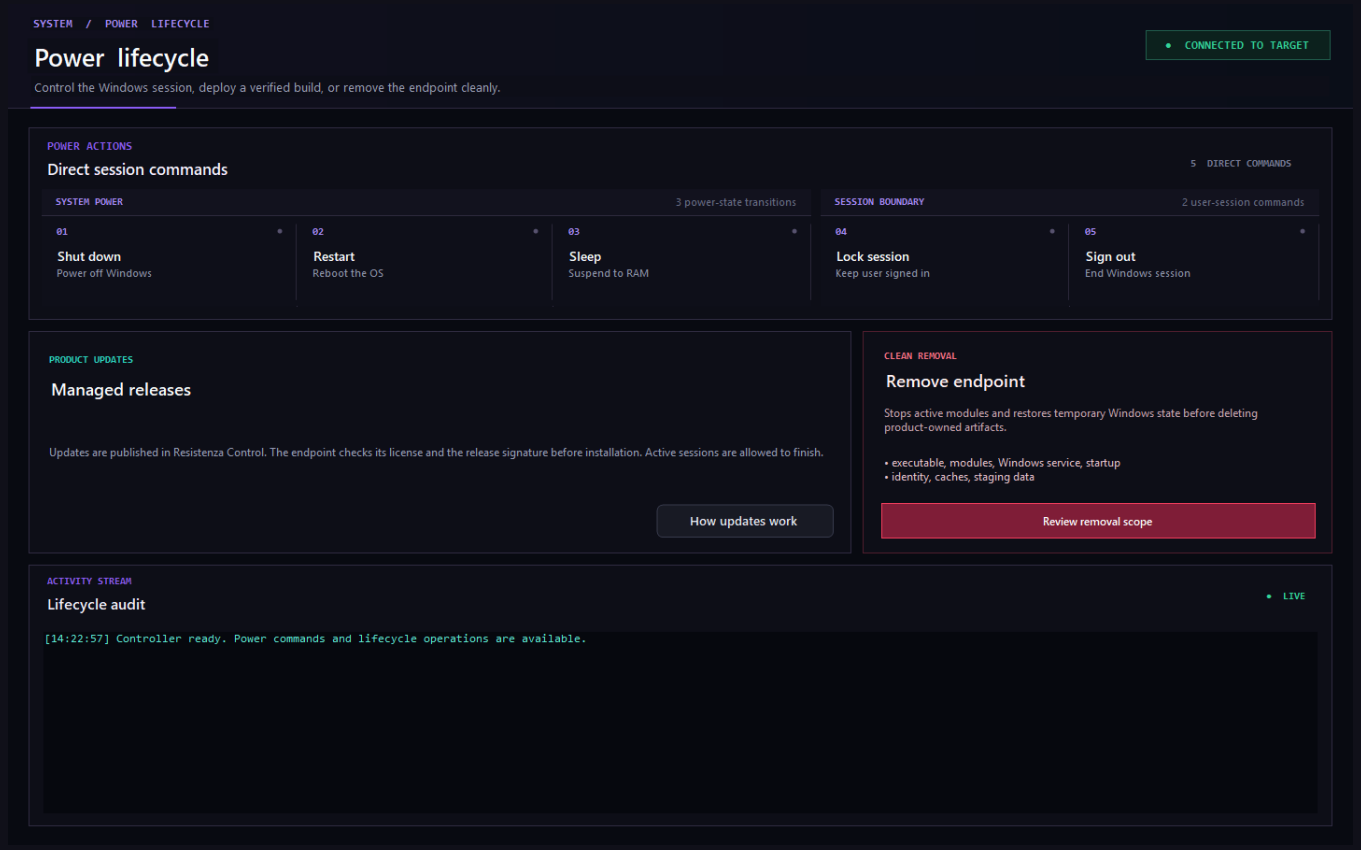
Restart, shut down, lock or sign out, according to the available options.

Visible recipient

Status, action scope and confirmation before execution.

Client dependencies

Features depend on privileges, session and computer configuration.



Current interface, 22 October 2026. Simulated data for illustration.

Power commands act on the remote computer and may interrupt open tasks.

Windows services and installed programs

Windows services and installed programs in dedicated panels.

Services

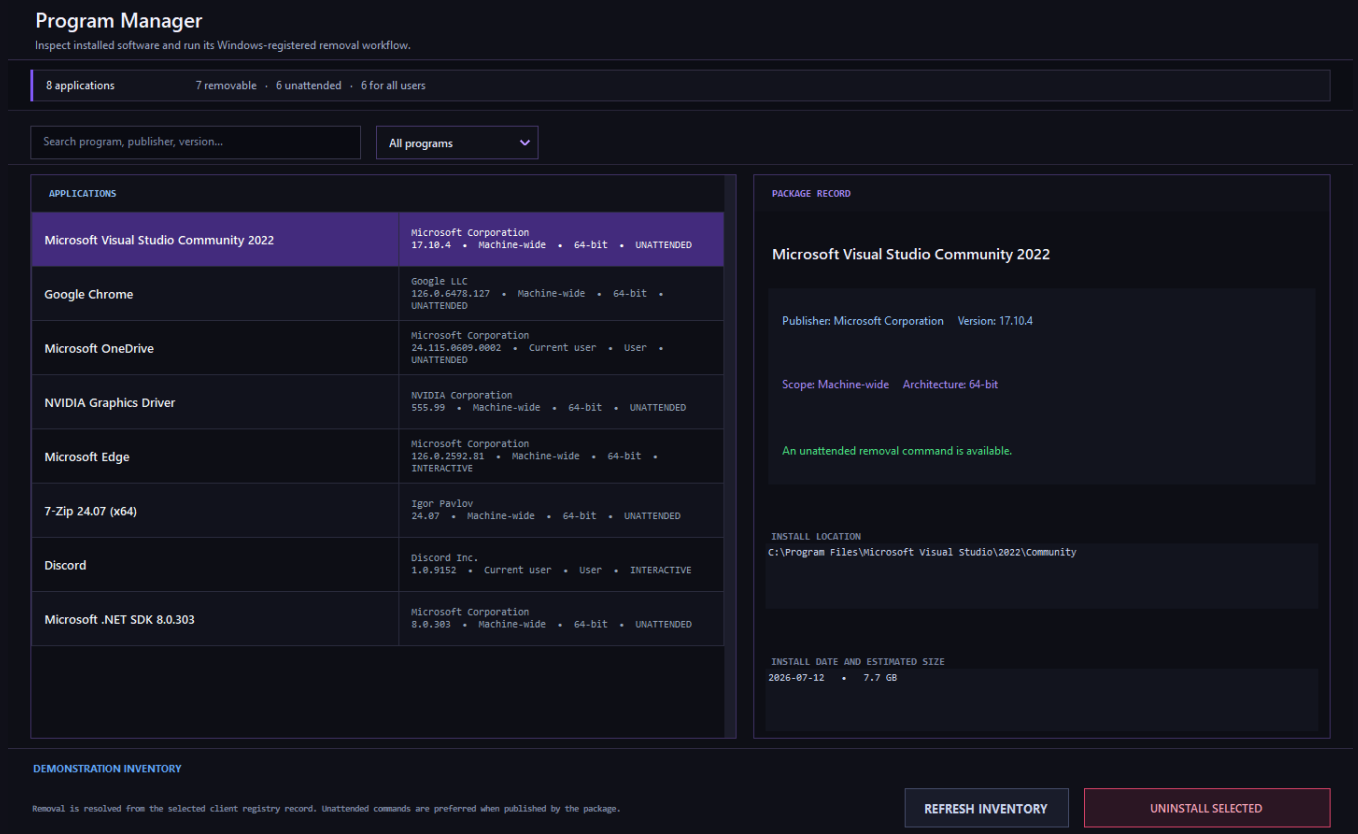
Search, status, startup mode and commands to start, stop or restart.

Programs

Application inventory and information for maintenance tasks.

Actions in context

Uninstall and other available operations depend on privileges and system compatibility.



Current program manager interface with illustrative data.

Example: identify an installed component and check the service it depends on.

Windows registry and events

The registry and Event Viewer help reconstruct the context of a problem.

Remote registry

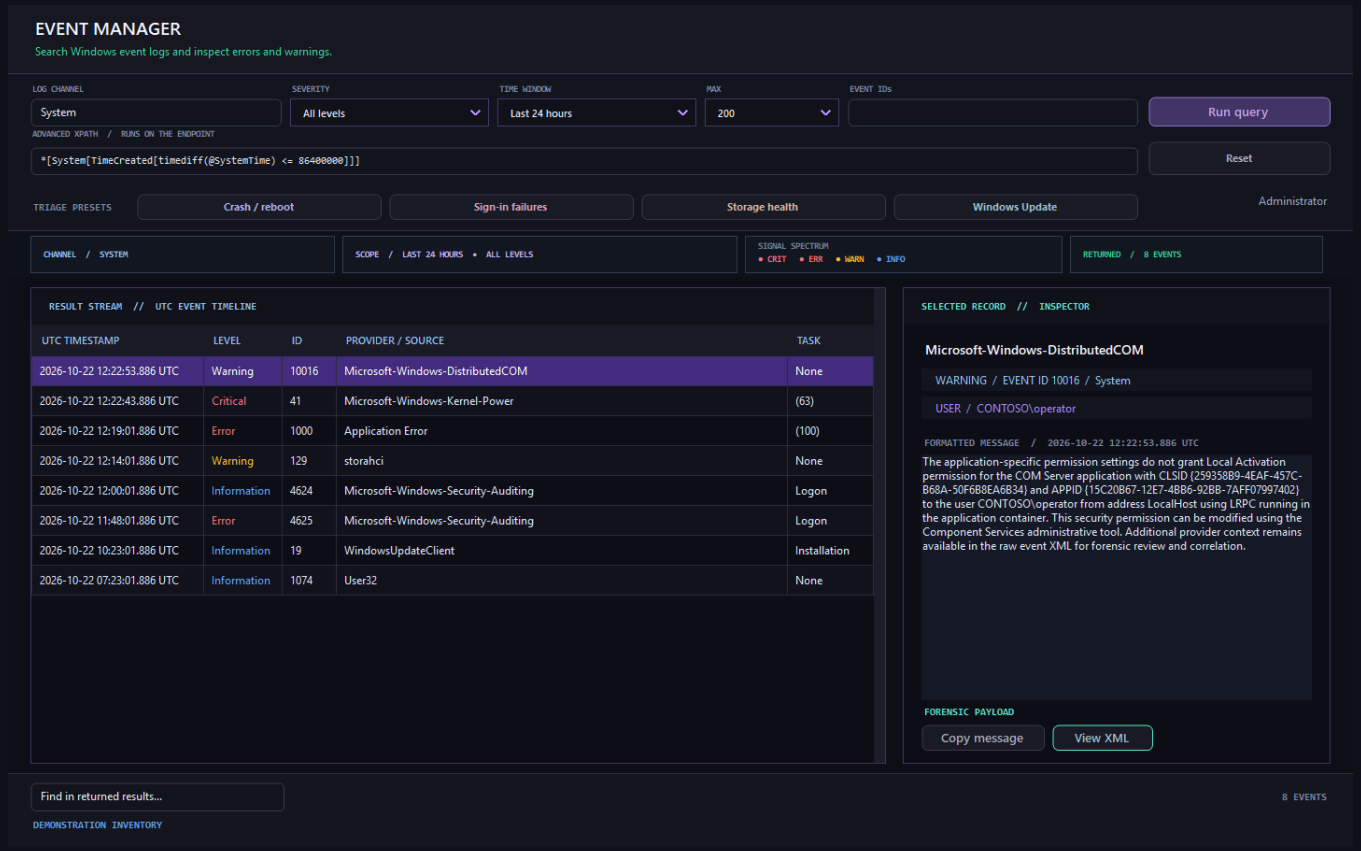
Browse keys and values, search and use the editing operations offered by the panel.

Windows events

Filter logs, read details and inspect event data.

Exports

Collect information for diagnosis and technical handover of the support task.



Current Event Viewer interface. The displayed logs are illustrative.

Move from a symptom to the data that explains it, using consistent tools.

Windows scheduled tasks

Inspect and manage Windows scheduled tasks.

Task inventory

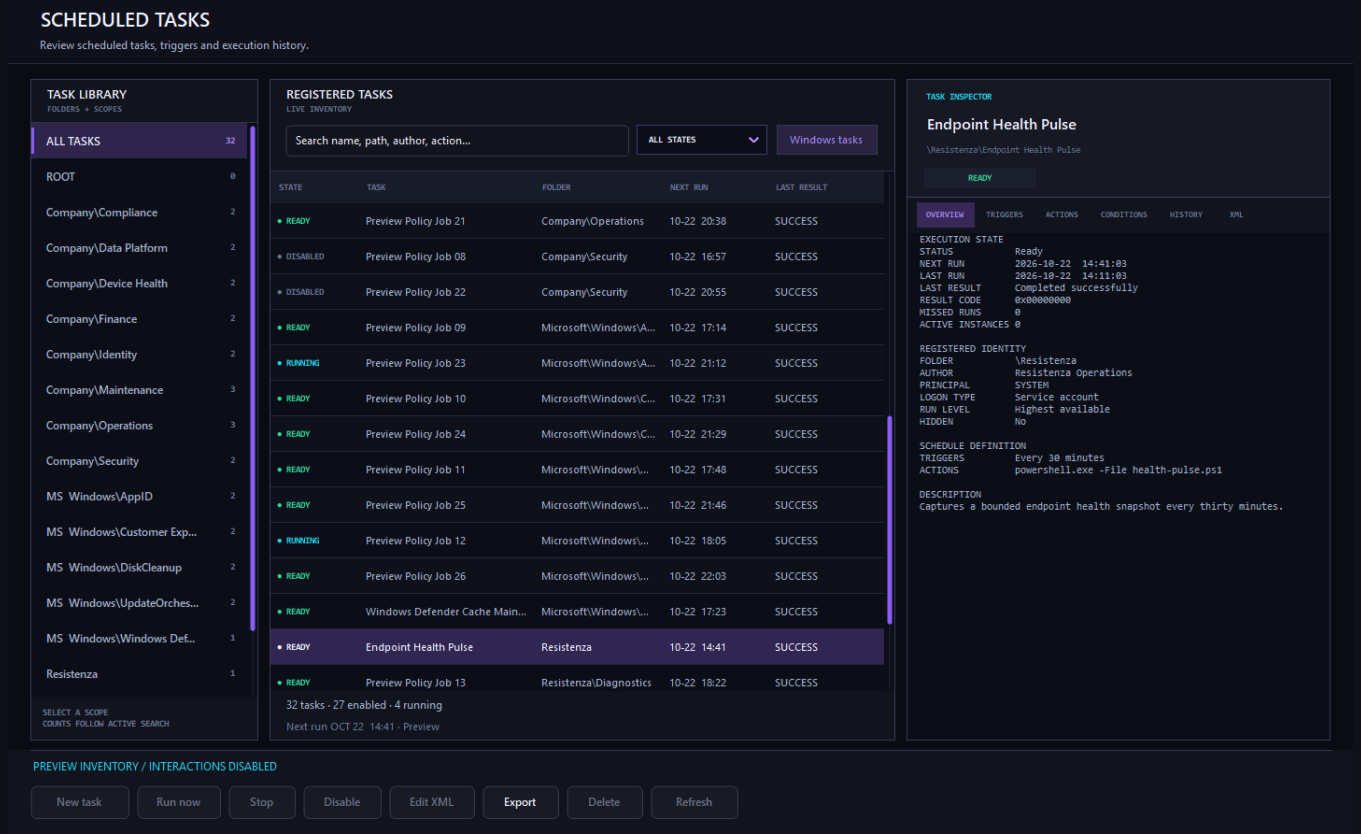
Folders, status and execution information in one view.

Task definition

Actions and trigger conditions through a dedicated editor.

Operational management

Start, stop, enable and disable tasks where permitted.



Current interface. Windows tasks are separate from group operation schedules.

Example: set up a periodic local check and review its result.

Disks, space and maintenance

Capacity, available space and health indicators guide maintenance.

A view of storage space

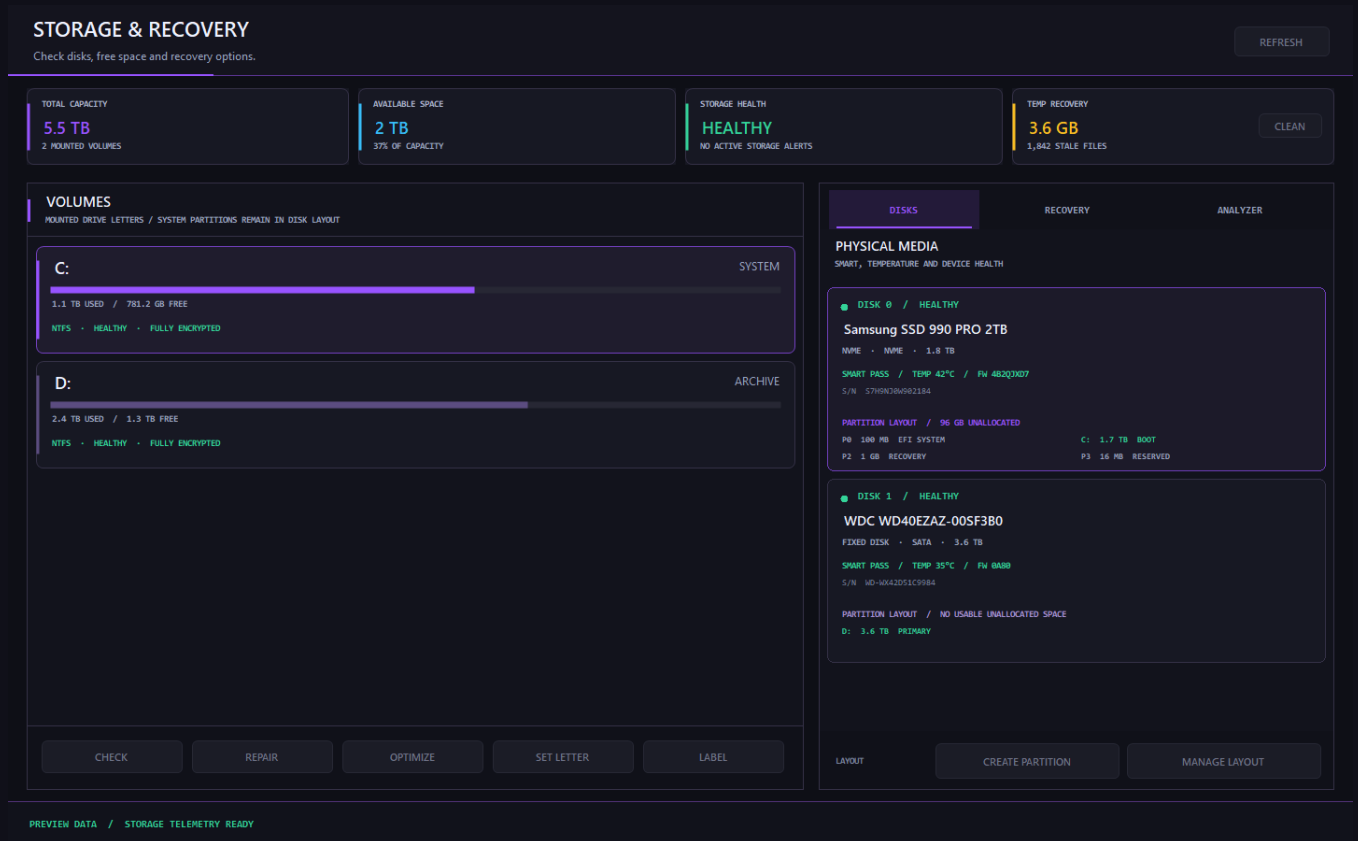
Volumes, physical media, SMART indicators and temperature where available.

Maintenance

File system checks, repair, optimisation and management of labels and drive letters.

Reclaiming space

Usage analysis, temporary file cleanup and restore point tools.



Current Storage & Recovery interface with illustrative data.

Maintenance and recovery features do not replace a backup strategy.

Disk layout management

The partition manager makes disks, volumes and available space explicit.

Visible structure

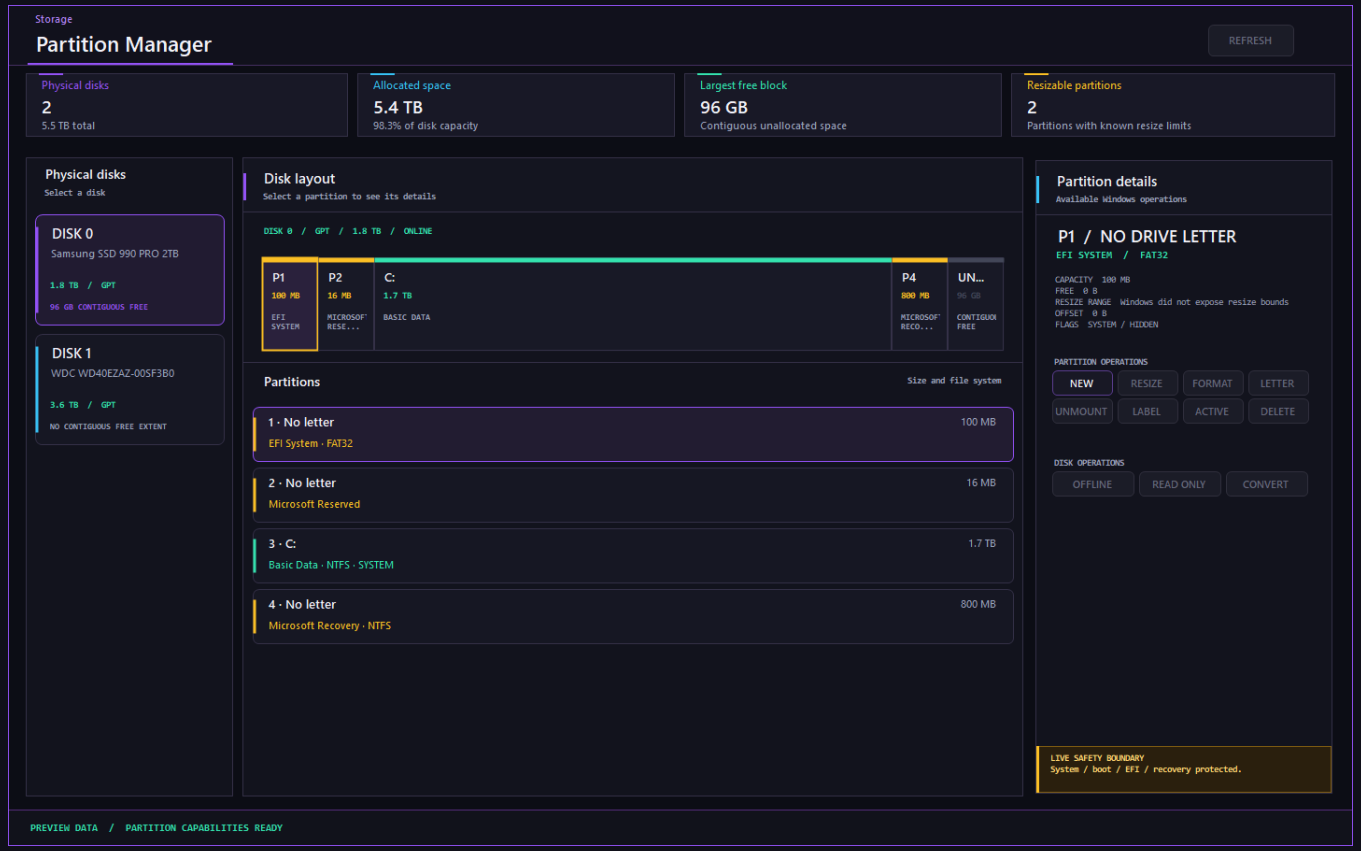
A view of partition layout and properties.

Targeted operations

Create, resize, format and perform other actions on eligible disks.

Checks before changes

Operations recheck the current state and apply protections to recognised system areas.



Current interface. Layout changes must be prepared for the intended operating context.

Available actions depend on disk type, layout and privileges.

Network configuration and LAN discovery

Network information and LAN discovery complete the device diagnosis.

Network configuration

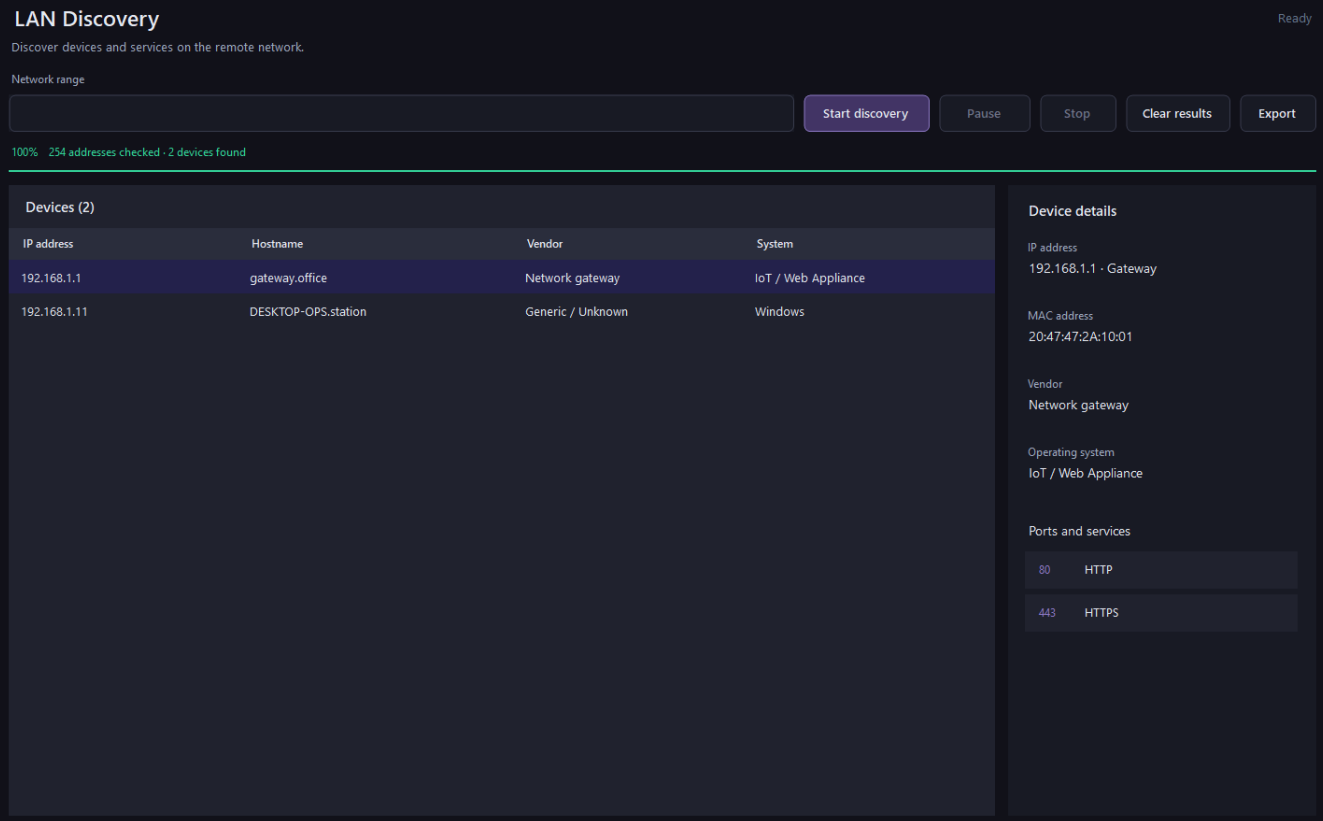
Interfaces, addresses, wireless connections, sockets, routes and DNS cache.

Devices on the LAN

Find hosts within the intended range and read the available information.

Data you can use

Export discovery results for later reference and verification.



Current LAN Discovery interface. Address ranges and devices are illustrative.

Some discovery information is inferred; the result retains this context.

Device Location

A dedicated module for device position and the available location accuracy.

Position and source

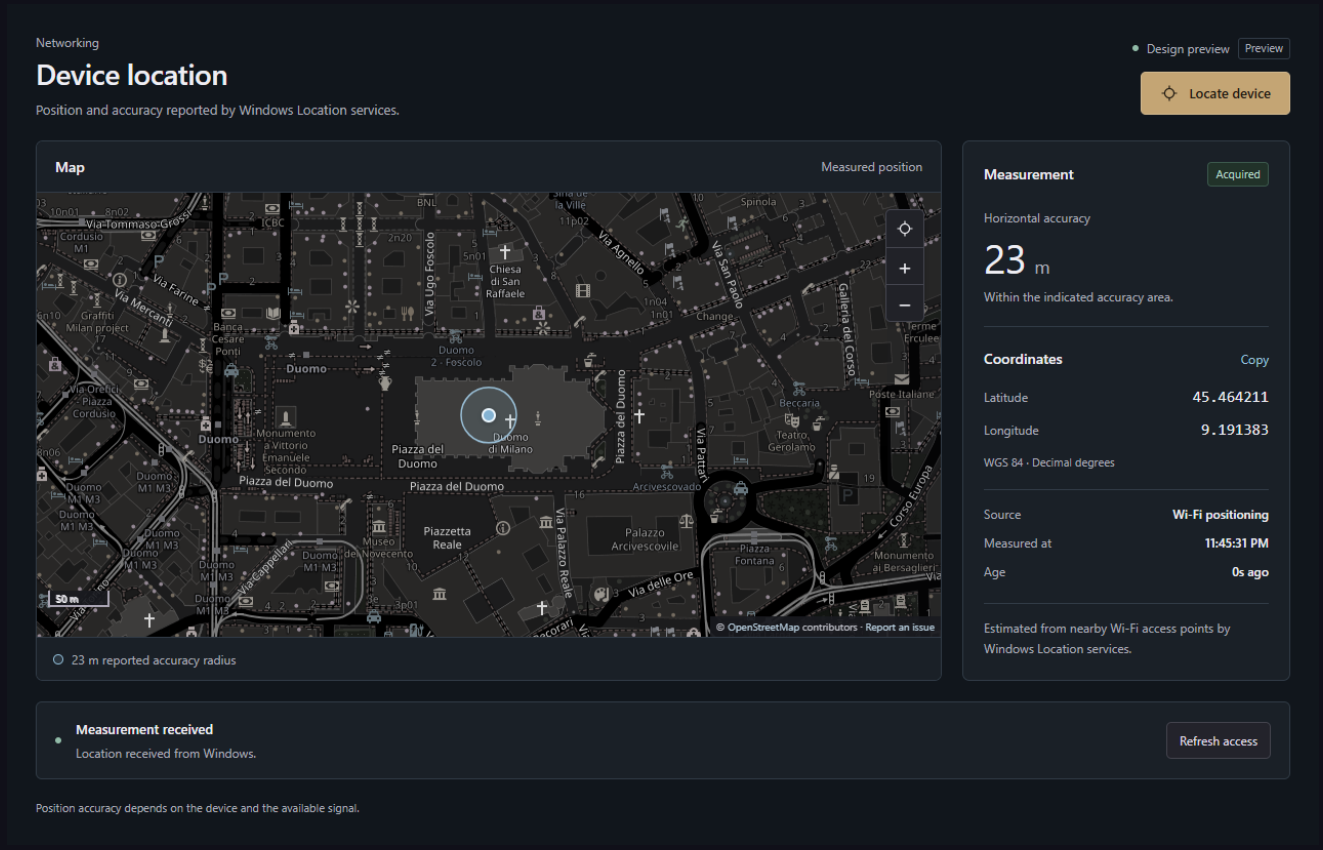
Map, coordinates and measurement source reported by Windows.

Reported accuracy

The circle shows the available radius. Missing accuracy remains unavailable.

IP-based estimate

When Windows returns an IP-based position, it is labelled as approximate.



Actual interface in preview mode. Simulated Milan position and accuracy. No real devices were located.

Availability and accuracy depend on Windows permissions and available location sources.

Access to services on the remote network

Private Access and SOCKS5 Gateway cover two different access methods.

Private Access

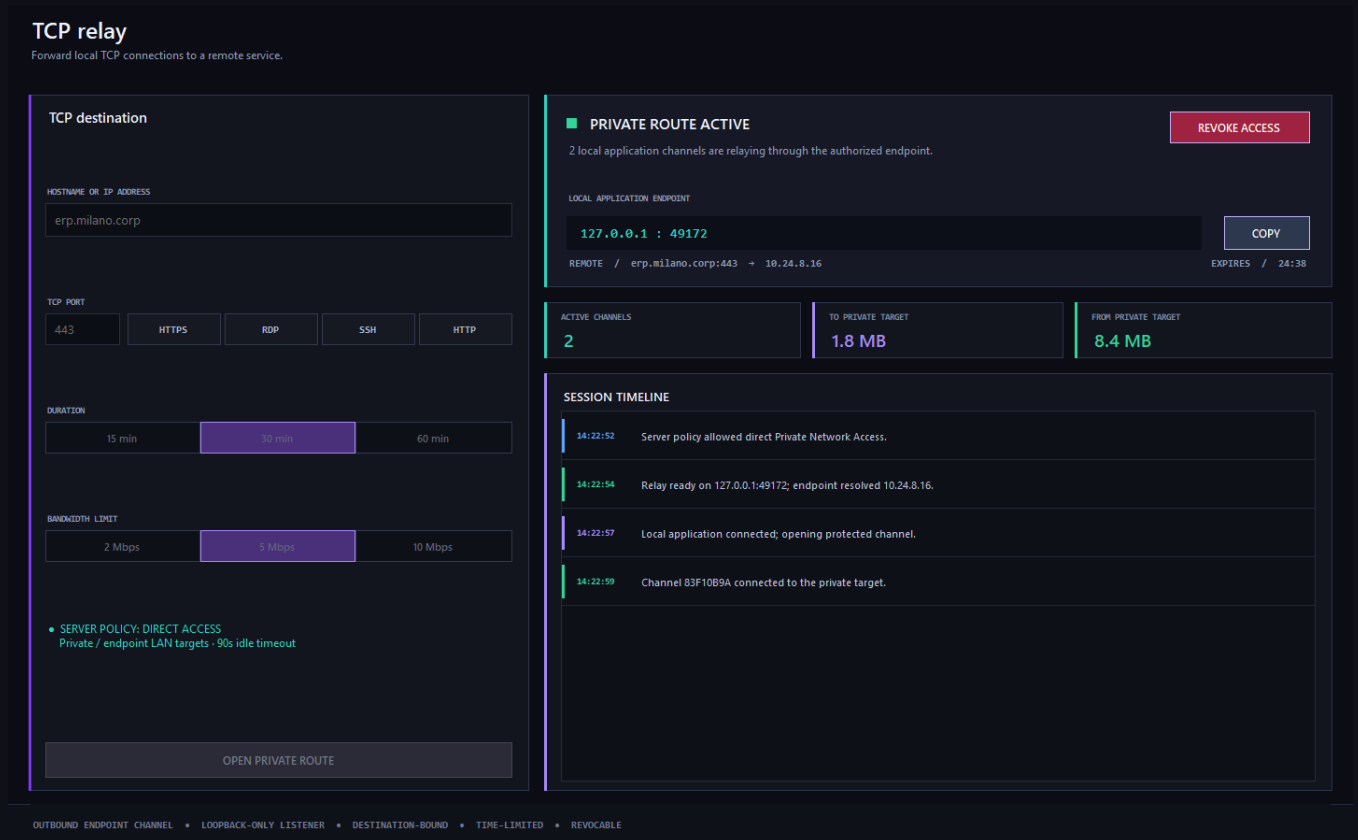
TCP forwarding to a specific private destination selected for the session.

SOCKS5 Gateway

TCP access through a local proxy for compatible applications and permitted private destinations.

Explicit scope

Destinations and session limits form part of the access configuration.



Current Private Access interface. The SOCKS5 gateway supports TCP CONNECT, not UDP or BIND.

Example: use a service reachable on the remote network from the operator's computer.

VPN with three connection scopes

Three ways to connect the operator's computer to the remote environment.

Endpoint only

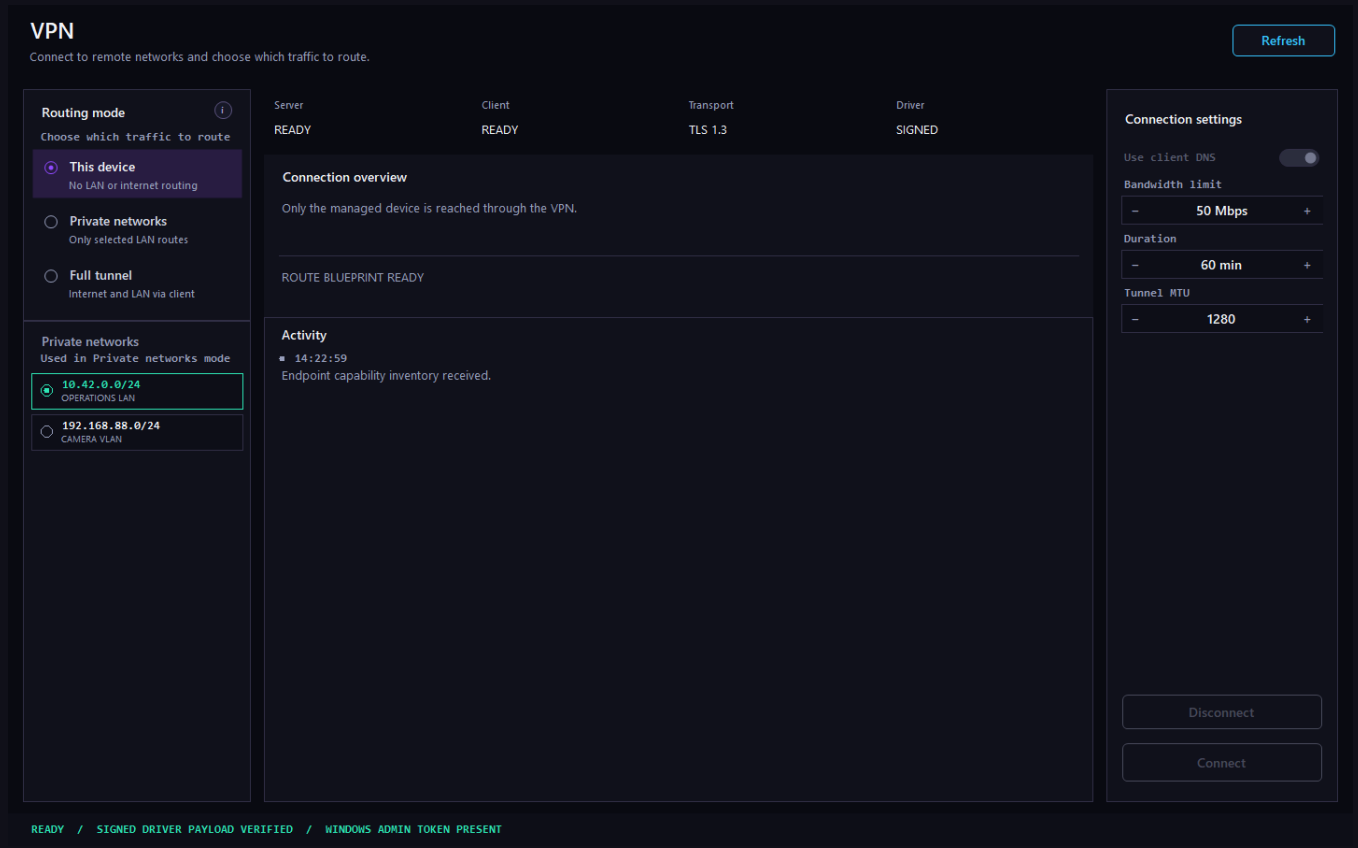
A connection limited to the remote computer.

Remote network

Access to the LAN reachable from the device, within the configured scope.

Remote Internet exit

Route traffic through the remote computer's connection.



Current interface. The session manages activation and removal of its own routes and rules.

The module requires administrator privileges, network components and a compatible configuration on both sides.

Device groups and metadata

Groups and metadata turn a list of computers into an operational set.

Built-in and custom groups

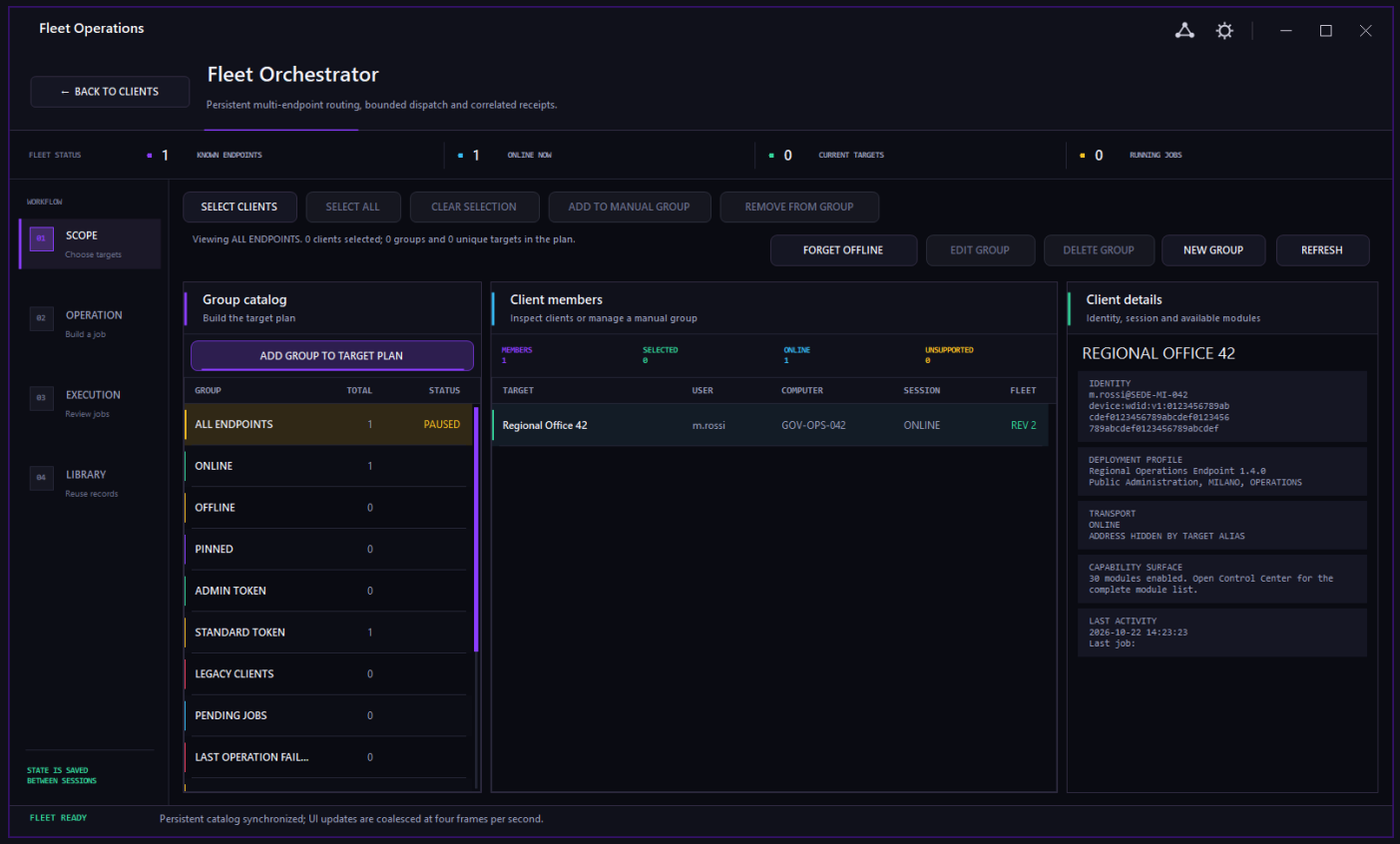
Operational states, manual groups and rule-based dynamic groups.

Organisational context

Location, department, organisation and tags help define recipients.

Memory between sessions

The catalogue retains information even when a computer is offline.

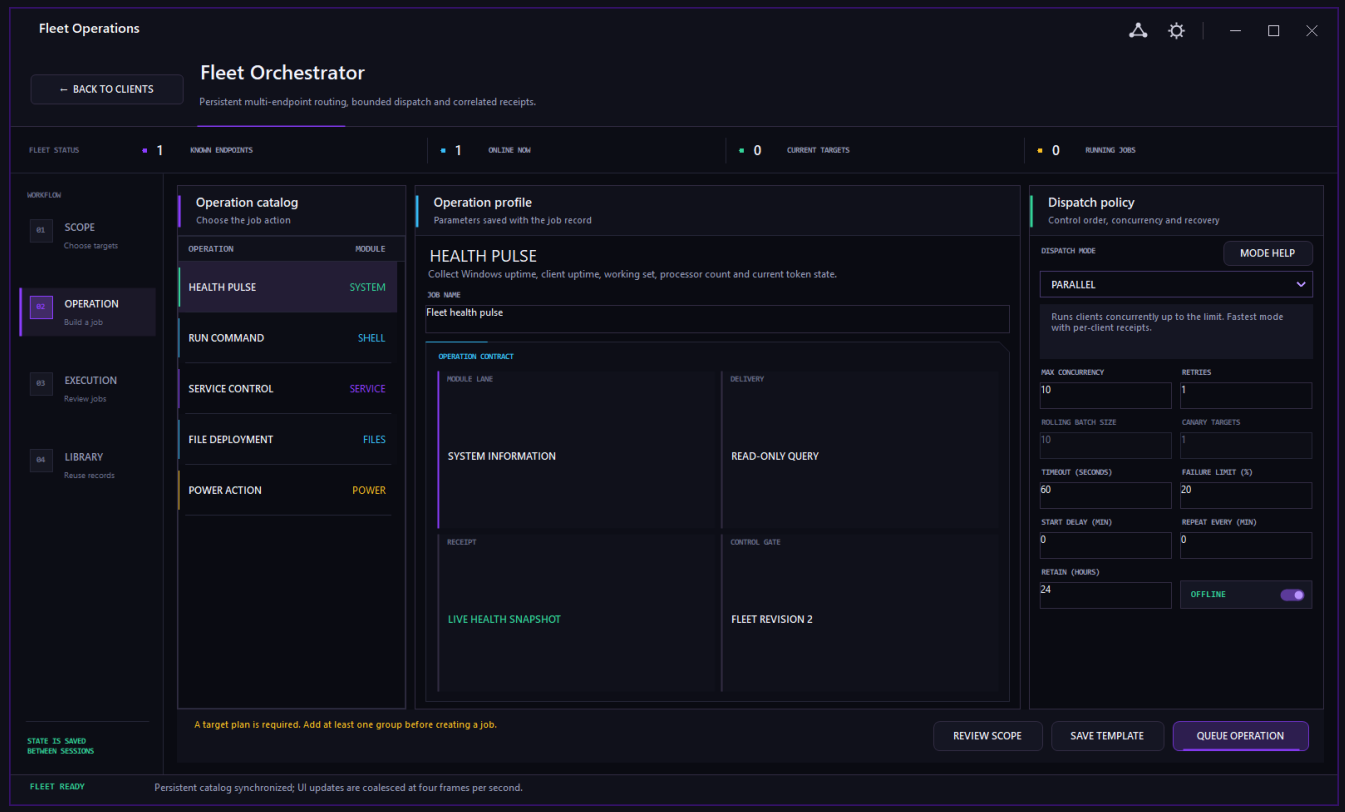


Local Fleet Operations preview. The organisation and device shown are simulated.

Example: select computers at one location or a group with shared characteristics.

Group operations with progressive execution

From a trial on a few devices to progressive execution across the selected group.



Local preview. Actions supported by the group engine can be automated; required approvals are not bypassed.

Execution modes

Parallel, sequential, batch or with an initial pilot group.

Limits and retries

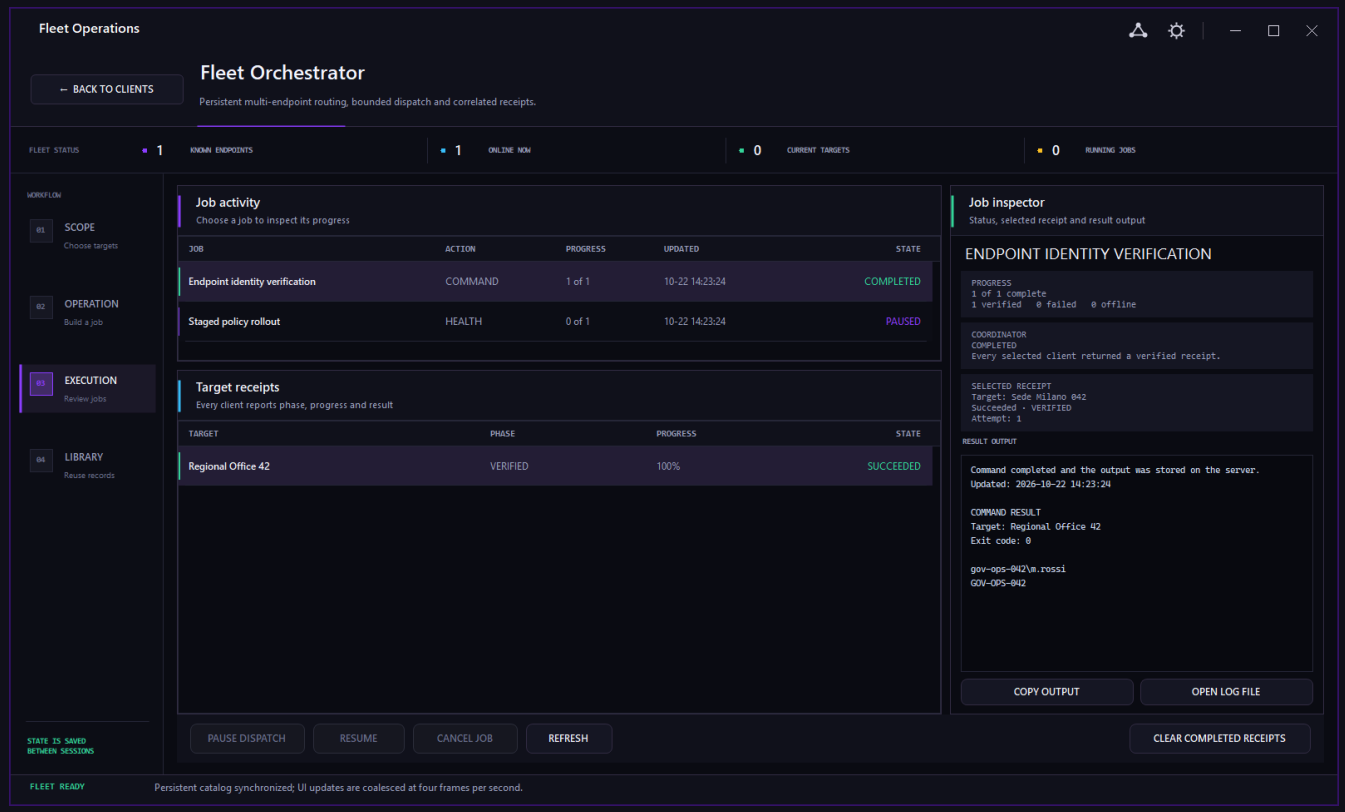
Configurable concurrency, timeouts, retries and stop thresholds.

Compatible actions

Commands, services, health checks, power and file distribution.

Progress and results for each device

Progress, receipts and results let you follow an operation beyond simply sending it.



Local preview with illustrative results. Group file distribution is a one-off delivery, not a recurring schedule.

Status for each recipient

Phase, progress, success or failure are associated with each device.

Offline and resume

Compatible actions can wait for devices to return; job state is retained.

Verified distribution

The multi-file workflow checks the integrity of transferred materials.

Package Studio: prepare deployment

Package Studio brings together identity, connection, modules and publishing options.

Recognisable profile

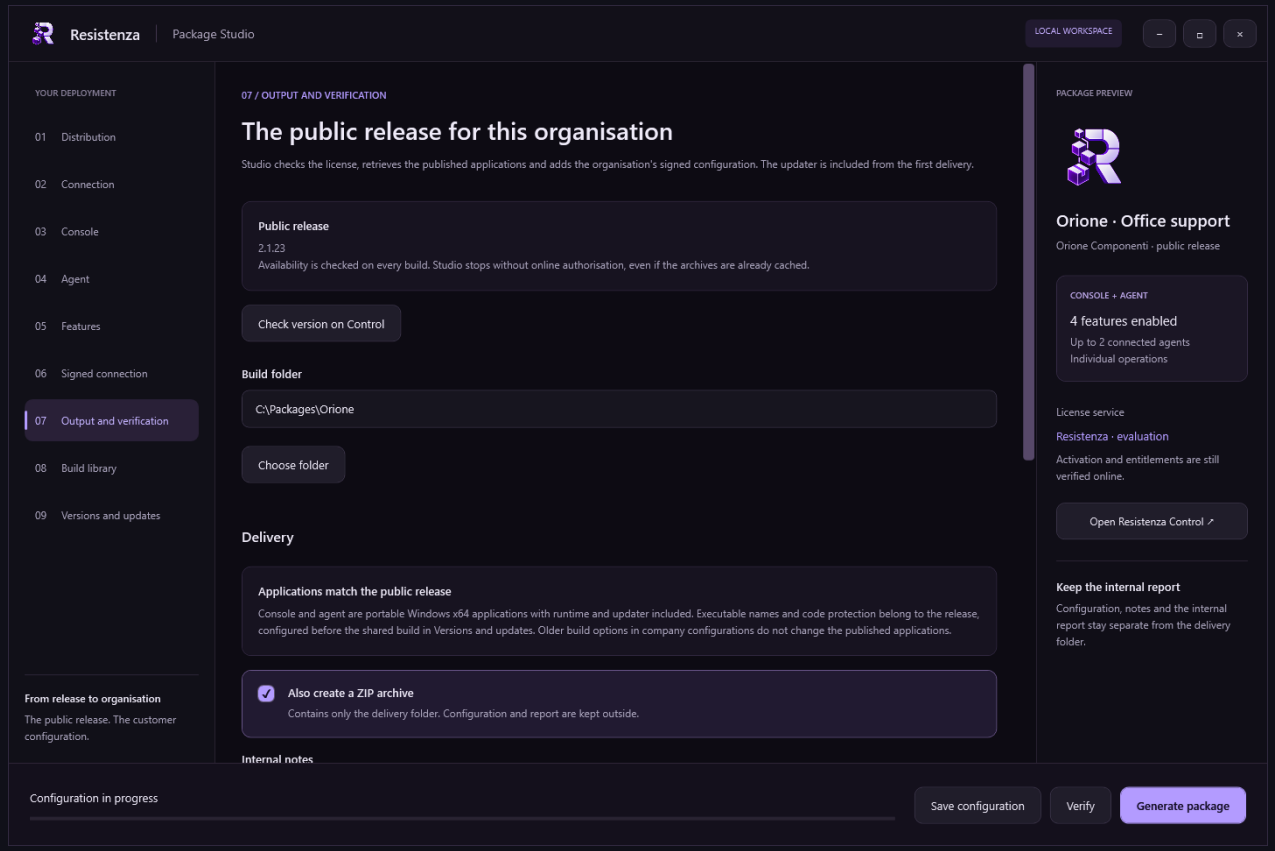
Name, version and organisational data accompany the configuration.

Defined connection

Primary and alternative servers, transport settings and certificate binding.

Delivery format

Self-contained or runtime-dependent options, chosen for the target environment.



Current output options interface. The actual build is verified for the agreed deployment.

Delivery includes the package and the dependencies required by the chosen configuration.

Deployment and operational lifecycle

Dedicated tools support installation, startup and deployment maintenance.

Deployment location

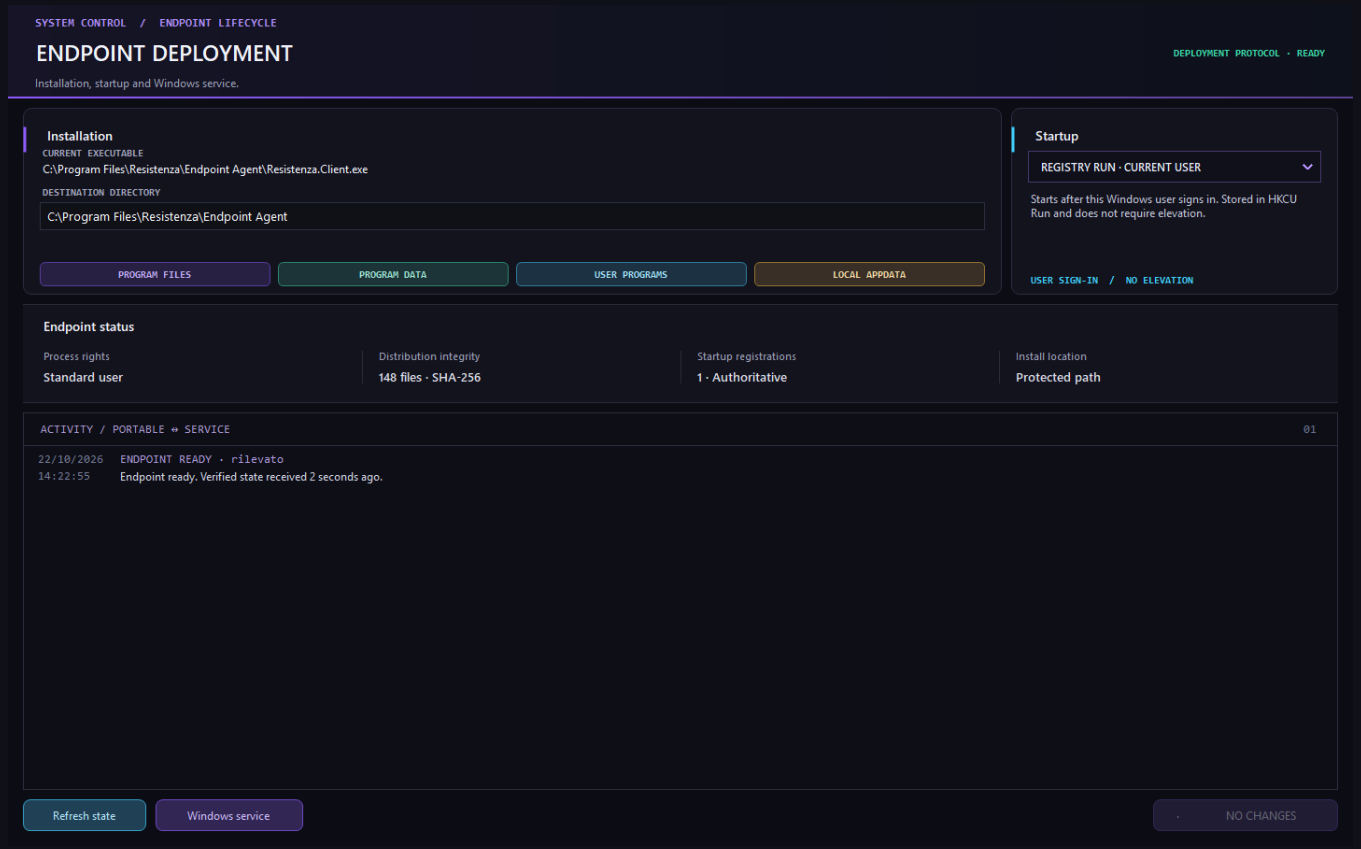
Manage the path and files that make up the computer's package.

Startup and relocation

Startup options and package relocation, with managed handover to the new destination.

Desktop customisation

Display Studio manages the computer's wallpaper and appearance.



Current Endpoint Deployment interface.

Example: prepare a service computer with the intended configuration and appearance.

Client removal

A dedicated summary explains what uninstalling and disconnecting an endpoint involves.

Explicit scope

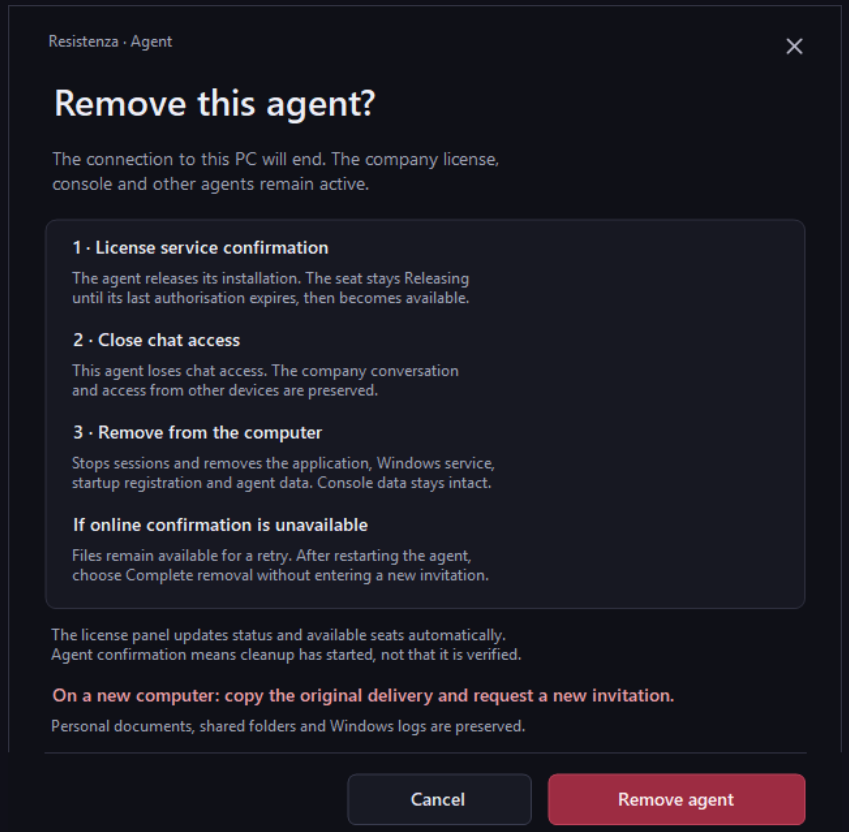
Client components and application data included in removal.

An intentional choice

Dedicated confirmation before permanently ending the connection.

A new deployment

The client must be deployed again to reconnect the computer.



Current confirmation interface. No uninstall was performed.

Removal does not affect personal files, unrelated Windows settings or Windows event logs.

Browser data, profiles and provenance

Browsers, profiles, categories and data provenance are organised in one workspace.

Profiles and categories

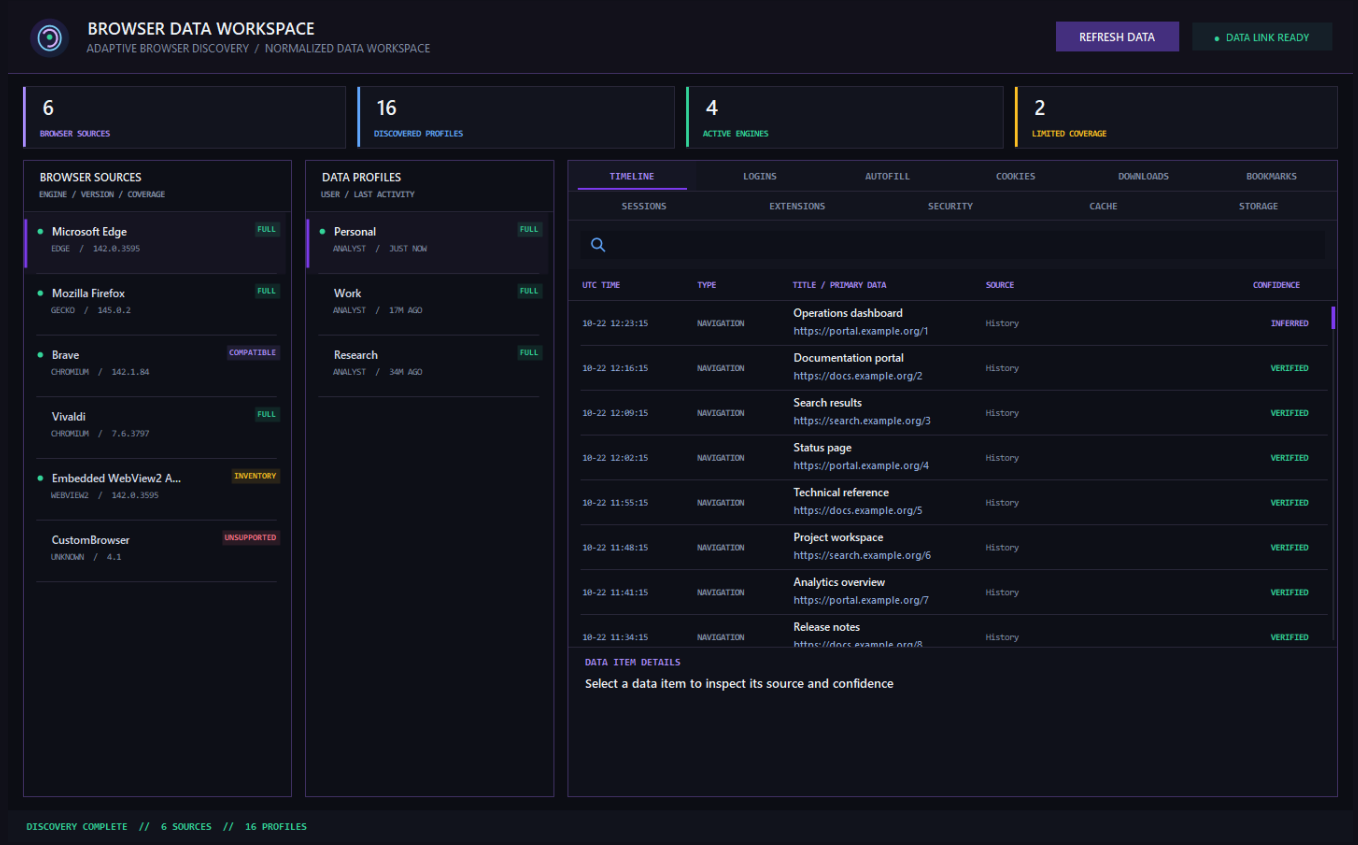
History, downloads, bookmarks, extensions, storage and other available categories.

Provenance and coverage

Results distinguish the source and the observed reliability or coverage.

Specialist features

The module also includes login data, cookies and compatible session reuse on the operator's computer.



Current interface with simulated data. Availability and completeness depend on browser, version, permissions and protections.

Include this module only within the authorised scope of the service.

Input Audit: keys, windows and processes

Input Audit collects typed keys and organises them by window and process.

Live view

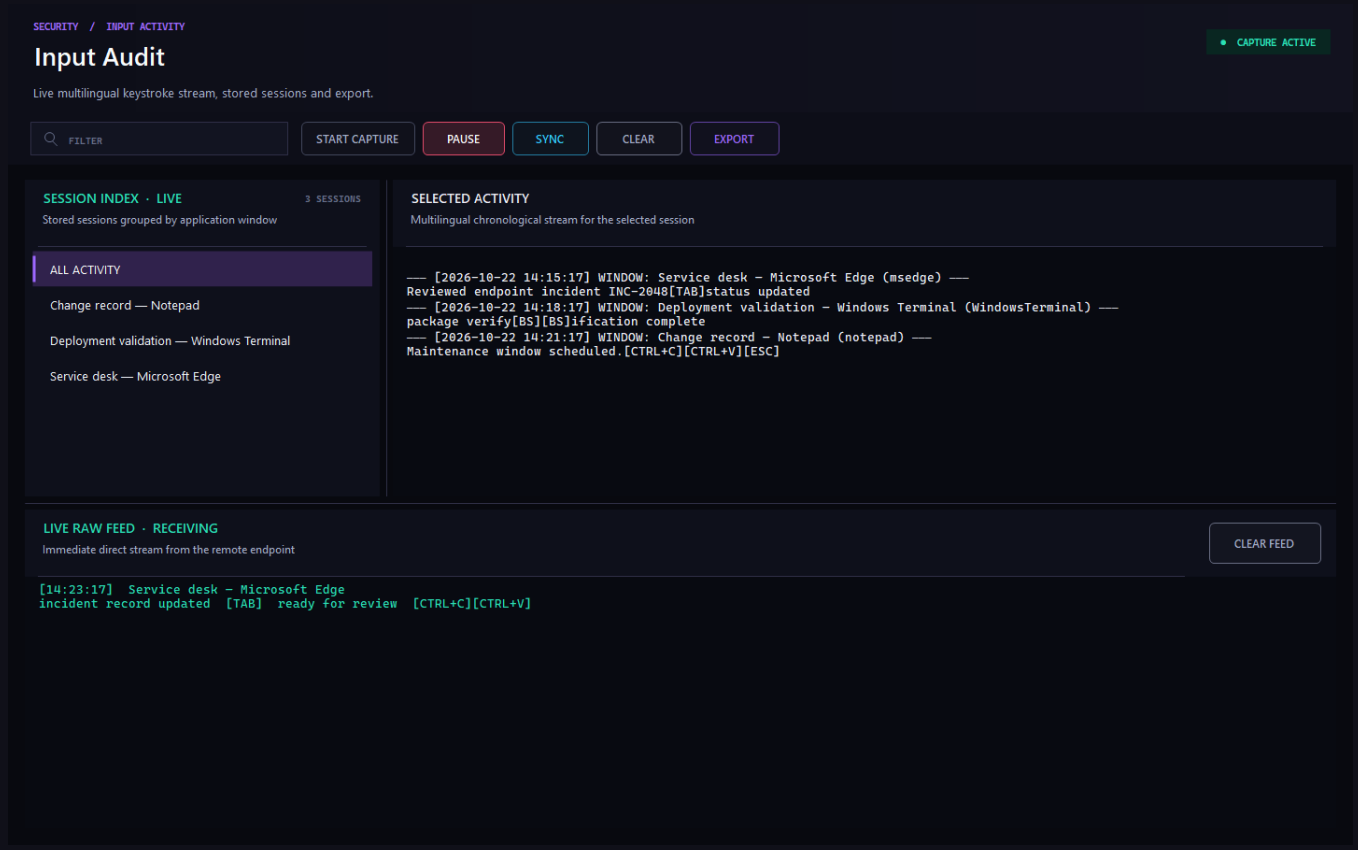
Input is associated with the active window's context.

Browsable sessions

Search stored sessions and export to text or data formats.

Dedicated scope

Start, stop and manage sessions for an explicitly authorised activity.



Current Input Audit interface with illustrative data.

The module is optional: input collection must serve a defined purpose under explicit organisational rules.

Modules, approvals and connection

When the profile requires approval, the user decides whether to allow the session on their PC.

Enabled features

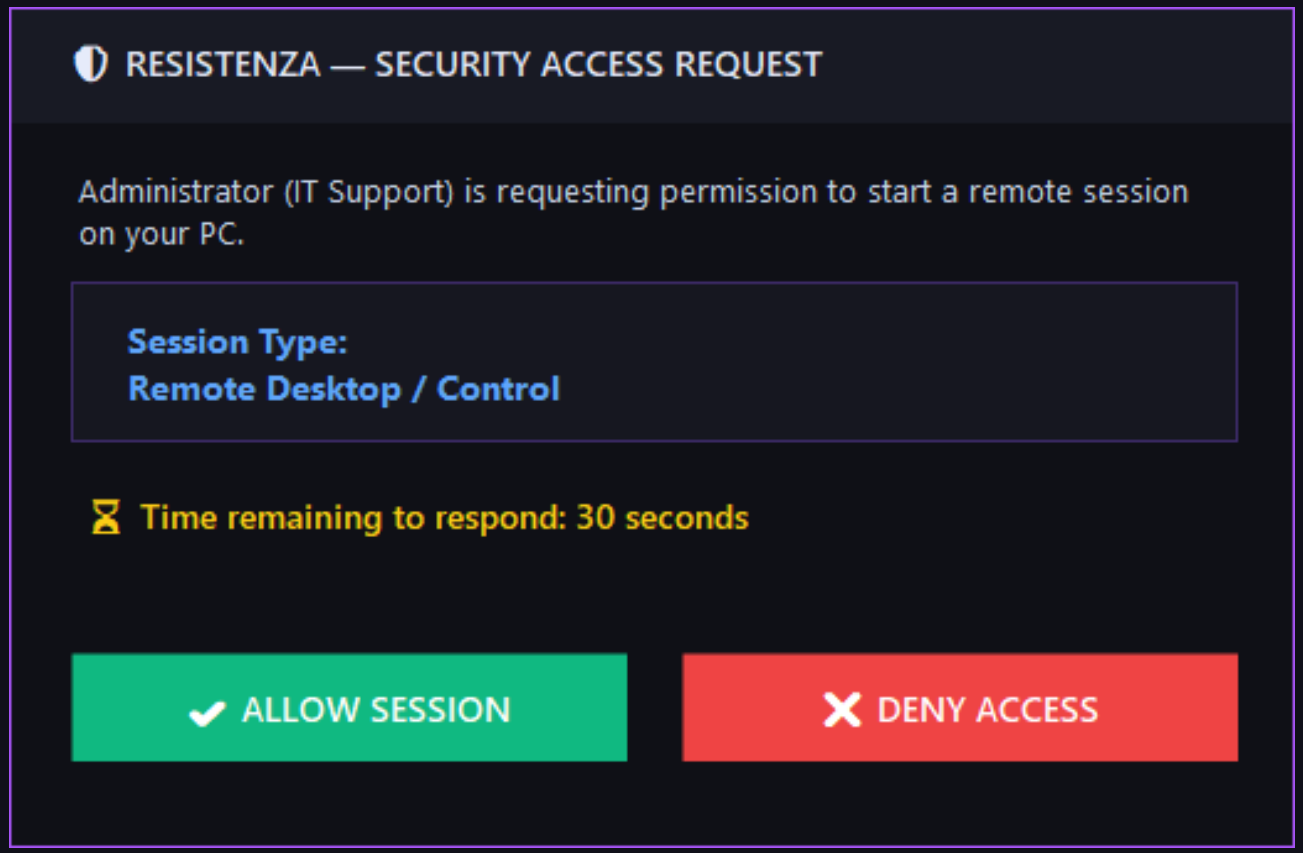
The profile determines which modules are available on the computer.

Local approval

The client window identifies the requested session and provides accept and decline controls.

Protected connection

TLS transport, binding to the expected certificate and access controls for the server console.



Actual client popup with an illustrative Remote Desktop and control request.

Rejection or timeout prevents the requested session from starting.

Requirements and adoption scope

The initial assessment connects the available features to the environment in which they will operate.

Systems and devices

Windows environment and x64 endpoint packages. Supported versions and dependencies are defined for the build.

Privileges and network

Some operations require administrator access, specific components and reachable connections.

Hardware and applications

Audio, webcam, desktop, browser and storage also depend on the devices and software present.

Organisational requirements

Integrations, centralised role management, single sign-on and sector-specific requirements must be agreed and verified.

The solution shown is a demonstrable, customisable software foundation. Production scope, support and service levels are covered by a dedicated proposal.

Three example use cases

Three starting points for discussion, without limiting the product to one sector.

01 **Support for a branch**

Open the desktop, keep the floating view, check a service and transfer the required files.

02 **Managing distributed computers**

Build the group, run a check on a few devices, then extend it while following the results.

03 **Technical or research environment**

Configure diagnostic tools, collect results and request adaptations to the workflow.

Businesses, public administrations, institutions and research facilities can start from different configurations of the same foundation.

Proposed illustrative scenarios, not customer case studies or results already achieved.

Module catalogue

31 configurable modules, organised across the pages of this presentation.

Module	Page
System Information	11
Remote Desktop	12
Parallel Desktop	16
Webcam	15
Microphone	14
Operator Audio	15
Remote Shell	21
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Task Manager	22
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Available features are those agreed in the deployment profile. The catalogue may evolve with builds and dedicated development.

A trial for your use case

A targeted demonstration can turn initial interest into a concrete scope.

Bring a real task	Describe the problem, the computers involved and the expected result.
Choose the tools together	We select modules, exclusions, rules and necessary adaptations.
Define the verification	We agree on a test environment, success criteria and results to evaluate.
Prepare the proposal	Builds, dedicated development, deployment and support form part of a specific offer.

The first configuration can focus on the most useful priority, with only the modules needed.

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Start with your environment: computers, tools and configuration suited to your use case.

Tell us about your environment, the devices involved and the task you want to simplify.